

## **Involvement Scheme – 2012**

### **1 Background**

The 5 Boroughs Partnership NHS Trust (the Trust) believes that service users, carers and members of the public (volunteers) have a lot to contribute to mental health services through their experience of living with a health problem and using health services, personally or in a caring role. This expertise is not available from any other source.

The Local Government and Public Involvement in Health Act 2007 places a requirement on all NHS organisations, including Foundation Trusts, to involve users of services in:

- ❖ the planning and provision of services;
- ❖ the development and consideration of proposals for changes in the way services are provided; and
- ❖ decisions affecting the operation of services.

The Trust believes the Local Government and Public Involvement in Health Act 2007 provides a bare minimum standard for involvement. It has been agreed that the Trust will offer greater quality and quantity of involvement opportunities than the legal minimum. This will include:

- ❖ training, education and recruitment of staff, and
- ❖ quality issues such as setting and monitoring standards .

### **2 Introduction**

The Trust has developed an Involvement Scheme designed to provide a safe and efficient process appropriate to enable volunteers to become involved in all stages of designing, delivering and monitoring Trust services.

### **3 Involvement Opportunities**

The Involvement Scheme Co-ordinator supports staff to identify involvement opportunities and to work alongside volunteers. Current work being undertaken by volunteers includes:

- ❖ Community Groups training staff
- ❖ Production of awareness raising DVD
- ❖ Participating in Trust Groups including:
  - ❖ Capital Planning
  - ❖ Spirituality Group
  - ❖ Care Plan Working group
  - ❖ CAMHS modernisation
  - ❖ Documentation Review
  - ❖ Attending IMROC (Implementing Recovery - Organisational Change

- ❖ Delivering Induction Training
- ❖ PALS Volunteers
- ❖ Undertaking “Deep Dive” audits
- ❖ Delivering Doctors Training
- ❖ Supporting Ward Staff
- ❖ Participating in “Time to Care” project
- ❖ (This is not an exhaustive list.)

### **Contact for further Information**

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