

NHS LIBRARY AND KNOWLEDGE SERVICES IN YORKSHIRE AND THE HUMBER



What do NHS Library Knowledge Services do?

Library and knowledge services are part of the core business of the NHS, ensuring access to the best evidence and the skills to evaluate it. Library and knowledge services are essential for supporting:

- **Clinical decision making**
- **Commissioning decision and policy making**
- **Lifelong learning by all NHS staff**
- **Research**

The emphasis is on library and knowledge services rather than physical libraries, increasingly services are delivered electronically.

The services you should expect to find are:

- an enquiry or literature searching service
 - librarians search for the best available evidence and

do it faster and more effectively than most other NHS staff

- a range of information skills training courses to help NHS staff get the best from a wide range of information resources
- an alerting service to ensure NHS staff are up-to-date with the latest developments in their field
- a document supply service, providing NHS staff with books, journals and reports. Again, increasingly these are delivered electronically.

To find your local NHS Library Services



Health Library & Information Services Directory

This searchable, on-line Directory provides details of all NHS and health-related library information services in the UK:
<http://www.hlisd.org/>

HEYH provides leadership of the network of NHS library knowledge services in Y&H.

- **developing a strategic framework for service development**
- **advocating for the value and role of NHS library information services**
- **developing library services and staff by providing development funding and a CPD programme**
- **co-ordinating services and staff so that best practice and information resources are shared**
- **monitoring the quality of NHS library services against the national standards**
- **purchasing e-resources at Y&H level to obtain best value for money**

Library Quality Assurance Framework (LQAF)

The purpose of the NHS Library Quality Assurance Framework (LQAF) England is to establish a quality cycle that will drive forward the modernisation of health library and knowledge services, enabling the delivery of a quality based integrated 'service offer' that is aligned with the business objectives of the NHS and which demonstrably meets both national and local requirements and expectations. New standards for NHS library information services in England were published in 2010 and revised in 2012. Click here to access the [LQAF](#)

Innovation Awards

Created in 2010 to commemorate the life of Sally Hernando these annual awards are given to library and knowledge services that can demonstrate innovation in any of the following areas:

- marketing
- process redesign
- product design
- organisational change

Click here for further information about these [awards](#)

The work of HEYH Library Leads Group (SHALL)

HEYH Library Leads Group (SHALL) brings together all HEYH library leads and their teams to work on a range of shared developments that are focused on ensuring the continuous improvement of NHS library and knowledge services and the securing of best value by shared working and reducing duplication of effort.

Further information about SHALL and its sub-groups can be found here:

<http://www.libraryservices.nhs.uk/shall/>

NHS Evidence

SHALL works very closely with NHS Evidence which is a service that enables access to authoritative clinical and non-clinical evidence and best practice through a web-based portal. It helps people from across the NHS, public health and social care sectors to make better decisions as a result. NHS

Evidence is managed by the National Institute for Health and Clinical Excellence (NICE).

<https://www.evidence.nhs.uk/>

CONTACT FOR FURTHER INFORMATION

- Kim Wilshaw
Knowledge Services Lead

Email: Kim.Wilshaw@yh.hee.nhs.uk

