



NHS YORKSHIRE & HUMBER

YORKSHIRE AND HUMBER RISING STARS, AND NATIONAL VQ AWARD WINNER

PHARMACY ASSISTANT APPRENTICESHIP MARGARET GREEN



WORK PLACE ADDRESS
Pharmacy Department
Huddersfield Royal Infirmary

ROLE
Pharmacy Assistant
APPRENTICESHIP TRAINING
Intermediate Apprenticeship
Pharmacy Services
Bradford College
2011 – 2012

AGE
48 years

ENTRY QUALIFICATIONS
O Levels

BACKGROUND

Margaret Green has recently completed her level 2 Pharmacy Assistant Apprenticeship training. She had worked for five years at Huddersfield Royal Infirmary, and hadn't really considered further education.

She shares her education journey that has been 30 years in the making.



GOOD PRACTICE CASE STUDY



YORKSHIRE AND THE HUMBER

Education Journey

From her school days, Margaret was told that she was “not worth teaching” after making a spelling mistake in class. While she outwardly laughed along with her classmates, inside she just “curled up and died”. For her, education and career were also not something that was encouraged; she said quite simply, “you can get further education out of your head!” It was only recently that Margaret was encouraged to take the path of education again, as her NVQ assessor, Nicola Crawley, asked if she was interested in the apprenticeship programme. Margaret’s initial reaction was that it wasn’t for her – she felt she was “too thick” to be able to complete the programme.

Encouragement

Nicola’s confidence in her allowed Margaret to give the apprenticeship a go, and she knew it was time to bury the demons that had haunted her for more than 30 years. Margaret told us that she put everything into the course, day and night after work, and she began to feel proud of herself. This was all worthwhile as she achieved distinctions in her work! She also never felt like she was alone, with ample support available and the reassurance that doors will always be open for her whenever she needed.

CONTACT FOR FURTHER INFORMATION

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Yorkshire and the Humber Pharmacy
Development Unit

www.medslearning.leeds.ac.uk

Yorkshire and Humber Rising Stars, National VQ award at the BAFTAs (London)

Truly, Margaret’s hard work paid off, and this June she was awarded both the Yorkshire and Humber Rising Stars, and the National VQ award for Yorkshire and Humber, held at the BAFTAs venue in London. A nervous excitement was in the air when she travelled to London with Gail Holmes, the Pharmacy Training manager at Bradford College. As she said, “I was not used to winning anything! You always think of it happening to other people.” But this time, it happened for Margaret. The most rewarding feeling was to be recognised for one’s own hard work and ability, and Margaret finally had that recognition rightly bestowed upon her.

Go for it!

Today, she is looking to further her training, by enrolling on the Pharmacy Technician apprenticeship next year, and she feels like the future holds many bright promises. Margaret’s parting words to anyone who is interested were “go for it!” She wants to encourage everyone to give the apprenticeship and not to feel hesitant because anyone will be “blown away” by the support that is available. She hopes that by sharing her journey, it will encourage others, like herself who have been held back, to finally gain the confidence that they deserve. Margaret said that after hearing her story “even if only one person goes for it, then it will be all worth it.” We want to congratulate Margaret again on all her immense achievements, and wish her the very best in her journey through the apprenticeship programme.

