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GOOD PRACTICE CASE STUDY YORKSHIRE AND THE HUMBER

**NHS YORKSHIRE & HUMBER** 

# APPRENTICE CASE STUDY PROFILE PHARMACY TECHNICIAN – RICHARD EVANS



WORK PLACE ADDRESS Pharmacy Department Calderdale Royal Infirmary Halifax

> ROLE Pharmacy Technician

APPRENTICESHIP TRAINING Advanced Apprenticeship Pharmacy Services Bradford College 2009 – 2011

> AGE 36 years

ENTRY Qualifications A Levels

### BACKGROUND

Richard Evans completed the two year NHS Pre-Registration Trainee Pharmacy Technician programme in 2011. He joined the Apprenticeship scheme after a period of travelling. Having previously worked in the manufacturing industry, he had some good skills to bring to the NHS. Richards shares some of his experiences.

## GOOD PRACTICE CASE STUDY

#### Pharmacy Technician programme

Richard works as a Pharmacy Technician for Calderdale & Huddersfield NHS Foundation Trust. Having spent most of his working life in pharmaceutical manufacture, he'd taken a couple of years out on other things before beginning to look at returning into pharmacy. While looking for opportunities he came across www.medslearning.leeds.ac.uk and found information on the Pre-registration Trainee Pharmacy Technician programme. Richard felt that the information provided prior to beginning the course gave him a really good overview of what to expect on the programme, so there were no big surprises. He also found it helpful to talk about it with other people who had done the course previously.

#### Going back into learning......

Richard began the programme at the age of 34, and said that '...going back into learning, having been out of it for several years, and having to get used to the systems and ways of doing things again was the most challenging aspect of the programme.' He felt the best bits were the days in college, especially the chances to talk to other people from other Trusts about what they were doing and how they did things in their workplace.

#### CONTACT FOR FURTHER INFORMATION

Yorkshire and the Humber Pharmacy Development Unit

www.medslearning.leeds.ac.uk

#### Patient Experience

Since completing the programme Richard has been working as a ward-based Pharmacy Technician, speaking to patients about their medicines, taking drug histories and other medicines management activities. It's a role he really enjoys: 'it's a brilliant job, really varied – no two days are the same. I love the patient contact and working with the patients ..... and two years down the line I'm still learning and enjoying it'.

He has continued his learning by taking part in the Medicines Management Training Courses offered by the PDU, attending other on-thejob training and is considering a further course in Quality Assurance and Technology.

#### NHS a great place to work....



Richard expressed his belief that '...the NHS is a great place to work, with real chances of progression. If you're a young person then you should definitely go for the Apprenticeship programme as it provides real career opportunities.'

