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GOOD PRACTICE CASE STUDY YORKSHIRE AND THE HUMBER

LEEDS TEACHING HOSPITALS NHS TRUST

# APPRENTICE CASE STUDY PROFILE EMMA HANDLEY



Emma Handley is one of our latest trainees to complete the two year NHS Pre-Registration Trainee Pharmacy Technician programme and she took the time to share some of her experiences.

### WORK PLACE ADDRESS:

Pharmacy Department St. James Hospital Leeds

#### **ROLE:**

Pharmacy Technician APPRENTICESHIP TRAINING Advanced Apprenticeship Pharmacy Services Bradford College 2010 – 2012

> AGE: 19 years old

ENTRY QUALIFICATIONS: GCSEs

# GOOD PRACTICE CASE STUDY

#### Profile

As one of the youngest trainees within her cohort, Emma came to us having just finished her GCSEs. She tells us that she really had not given much thought as to what she wanted to do at that time, only that she knew she wanted to go to college. At one of her school assemblies, her Head of School passed along some information letters regarding the NHS Apprenticeship for pharmacy technicians. Having never heard of a pharmacy technician, Emma did a little internet research and, after having a discussion with her mum, she applied to the Apprenticeship scheme.

#### Experience

She tells us that she really enjoyed the Apprenticeship, in particular being able to learn about all the medicines and the work that it took when someone requires medication. As part of the Apprenticeship, Emma worked 4 days a week within a hospital, where she got to engage with thepatients, whom she all found to be very friendly. While she thoroughly enjoyed her time during the apprenticeship, one thing that struck Emma that most was that it was a lot more difficult that she initially thought. When asked about which was the most challenging part of her programme, she answered very quickly, "definitely college".

## Success Story

But Emma's hard work paid off, and today she is employed by the dispensary in the St. James Hospital, Leeds, where she will also have the opportunity to work on the wards. The work there will be challenging, as she not only dispenses medication for patients, but also works with high risk substances, such as chemotherapy drugs and drugs used for trials. Emma gave some advice for those who may be considering a career in pharmacy, "definitely try it, it is a massive opportunity." She also pointed out that pharmacy technicians are needed all over the world, and is an excellent career choice, in particular for those like her, who are a bit lost career-wise, doing an apprenticeship could make all the difference.

#### Well done Emma!

We want to congratulate Emma again on all her successes, and thank her for being an excellent role model, showing how an apprenticeship could open doors she would have never before imagined.



#### CONTACT FOR FURTHER INFORMATION

Yorkshire and the Humber Pharmacy Development Unit

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