Agenda for Today

NHS

**Health Education
Yorkshire and the Humber**

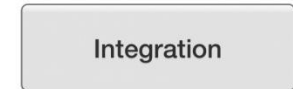| 10:00 | Welcome and Introductions |
10:05	National and regional eLearning updates
10:30	PRASE App
11.00	Regional Developments
11:15	Refreshments
11:30	TinCan
12.00	Skills for Health
12:30	Lunch and Networking
13:30	OLM eLearning update
14.00	Medical Devices
14:30	Refreshments
14:35	LMS break out Groups
14:55	Summary and Close

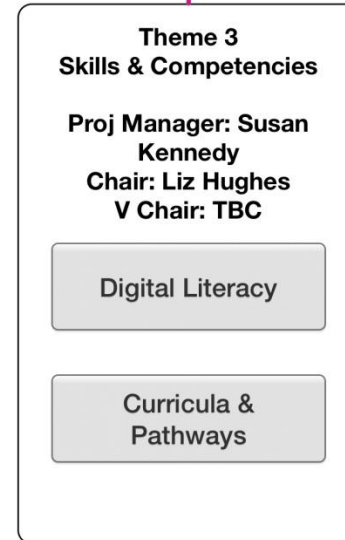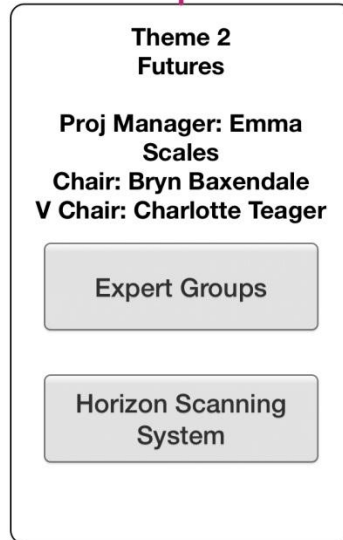# National and Regional Updates

Kate Holliday

Kate.Holliday@yh.hee.nhs.uk

NHS

Health Education Yorkshire and the Humber

National Mandate

- Stat and Mand – Business Case
- Junior Doctor Induction
- Review Safeguarding Children – final release due Aug
- Veterans Health – Update RCGP package and transfer ownership to HEE
- MH Awareness and A&E – scoping
- Safer Staffing - Scoping

TEL Programme Governance structure

NHS Health Education England

Legend:
- Groups
- Projects
- Advisory Group
- Process

HEE DEQ Exec

TEL Programme Steering Group

TEL Programme Operational Group

Theme 1 Enablers

Proj Manager: Richard Price
Chair: Bryan Kessie
V Chair: Natalie Lafferty

- Commissioning
- Barriers & Solutions

Theme 2 Futures

Proj Manager: Emma Scales
Chair: Bryn Baxendale
V Chair: Charlotte Teager

- Expert Groups
- Horizon Scanning System

Theme 3 Skills & Competencies

Proj Manager: Susan Kennedy
Chair: Liz Hughes
V Chair: TBC

- Digital Literacy
- Curricula & Pathways

- Integration
- TEL Hub

- Simulation Expert Group
- Expert Group (name TBC)
- Expert Group (name TBC)
- Horizon Scanning
- Library & Knowledge Services
- LETB e-Learning Leads

e-LfH Platform

- Local and National Content
    - Should national version take precedence
    - Should e-lfh retain both, one in local area and one in the main programme area?

- Access to content is not restricted and available to all

Functions for e-LfH

- Uploading content

- Assigning new permissions to users

- Resetting passwords

yh.hee.nhs.uk

#YHeLearn

Support Processes

- Calls come to e-LfH
- Technical queries dealt with by e-LfH
- Problems with content passed to LETB
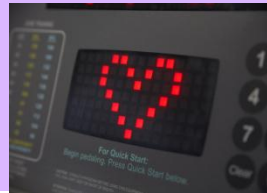- Single sign on using Athens

Regional

- New Education Committee

- TEL Transformation Programme

- All queries to
  elearningsupport@yas.nhs.uk

yh.hee.nhs.uk

#YHeLearn

Development of the PRASE App
- a Bradford Case Study
Part of the PRASE project

Chioma Obasi

Quality & Patient Safety Manager

Bradford Teaching Hospitals NHS Foundation Trust

Agenda

- Introduction
- PRASE Background
- Project aims
- Previous solution
- PRASE app
- App development progress to date
- Next steps
- What worked well / Challenges
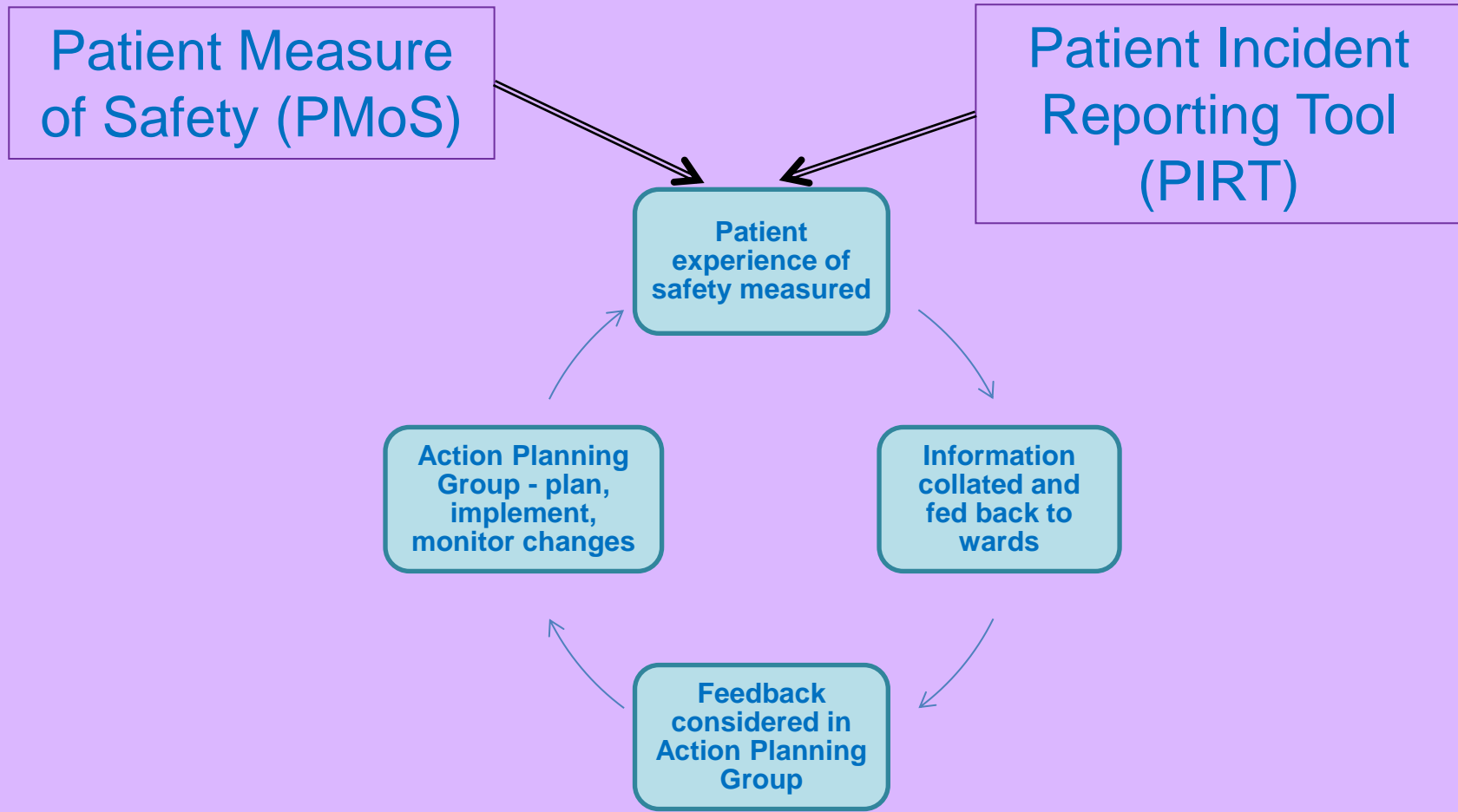- Any questions

PRASE Background

PRASE means Patient Reporting and Action for a Safe Environment

- Inpatient Safety questionnaire – evaluates perception of safety in hospital

- Developed by Quality & Safety Team (BIHR)

- Health Foundation bid (across 3 sites- led by Bradford … Barnsley, Hull)

- Use of volunteers

Patients First
Together, putting patients first

The PRASE Questionnaire

- 44 item questionnaire

- Based on 9 safety domains

- Questions developed based on factors known to contribute to patient safety incidents.

- PMOS – Patient Measure Of Safety

- PIRT – Patient Incident Reporting Tool

The PRASE Intervention

Patient Measure of Safety (PMoS)

Patient Incident Reporting Tool (PIRT)

- Patient experience of safety measured
- Information collated and fed back to wards
- Feedback considered in Action Planning Group
- Action Planning Group - plan, implement, monitor changes

Project aims

- Can volunteers successfully collect patient feedback using the PRASE questionnaire;

- Can the data collected be used to make measurable improvements in quality and safety on the ward;

- Can the PRASE intervention be used nationally and internationally within health services to capture the patients' experience of safety.

Previous solution

- Not user friendly

- Clunky

- Reliant on paper copies

- Use of laptops only if on own site

- Not remotely accessible

- Resource intensive

PRASE app

- Commenced a tender process to identify a supplier prepared to take an iterative approach to developing a 'system' with the view of deploying and testing updates incrementally.

- Supplier to work with the pre-existing content to enable this to be easily accessible to a wide range of users outside the Trust.

Key features of the app

- Allow patients to report their experience of the safety of their care;
- Allow staff to capture patients' experience of safety on the ward / in their unit;
- User friendly and accessible for volunteers
- Allow remote reporting;
- Link data by healthcare unit, specialty and region etc.;
- Allow key users interrogate the data and draw meaningful conclusions in a timely manner.

Hosting arrangements

- Temporarily held by the developers on their core server
- Yorkshire Ambulance Service (YAS)

App development progress to date

- Tender process completed – June 2014
- 1st meeting with 'The Distance' – July 2014
- User experience workshop – Sept 2014
- PRASE app minimum viable product released – Oct 2014
- Ipad devices procured – Nov 2014
- Minimum viable product tested (PDSA) – Dec to Jan 2015
- Registered the PRASE domain with HSCIC DNS team – Dec 2014
- Final versioned release to date – May 2015
- Migration of PRASE app to live server – May 2015

Patients First
Together, putting patients first

Next steps

- Reporting template development – on hold to commence after stakeholder input

- CMS development – ongoing

- www.site – future prospect

Worked well

- Leadership / Steering Group

- Agile approach to development

- Pay as you go

- Opportunity to test incrementally throughout development - PDSA

- Relationship with developers

- Learning transferred to other Trust sites involved

- Basecamp

Challenges - generally

- Procurement system- ipad devices, payment

- Setting up/ configuration of the devices

- Wifi connectivity

- App bugs/glitches

- Delayed migration of the app – wider project implications

- Budget

Bradford Teaching Hospitals **NHS**
NHS Foundation Trust

Any questions

Patients First
Together, putting patients first

Developing people
for health and
healthcare

YH Regional Developers Update

Louise Gardham

10 June 2015

NHS

**Health Education
Yorkshire and the Humber**

Medicines Management

Developers: **Waheed** and **Reena**

Calculating Drug Doses
- QA testing

Medicines Management Essentials
- Final round of feedback

Prescribing and Supply
- Draft out for review

Administration of Medicines
Safe Handling of Medicines
- In progress

Clinical Skills

Develop required knowledge before attending clinical skills simulations or classroom-based training.

Breech Delivery
- with ESR Central preparing to launch

RAMPSS (Recognising and Assessing Medical Problems in Psychiatric Settings)
- QA testing
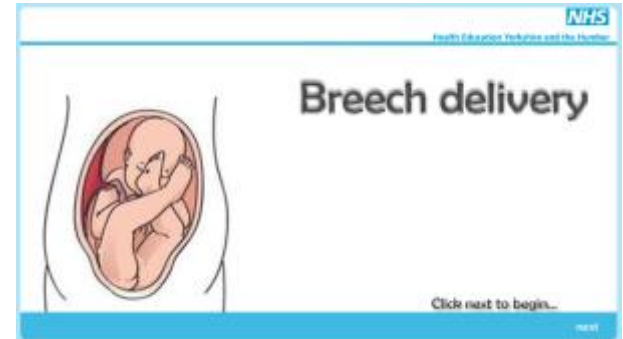
Business Administration Apprenticeships

Enable any business administration staff taking a level 2 QCF qualification to build a portfolio of evidence.

All now available

Storage and Retrieval of Information

Archiving Information

000 YH Archive Information

Taking Minutes

000 YH Taking Minutes
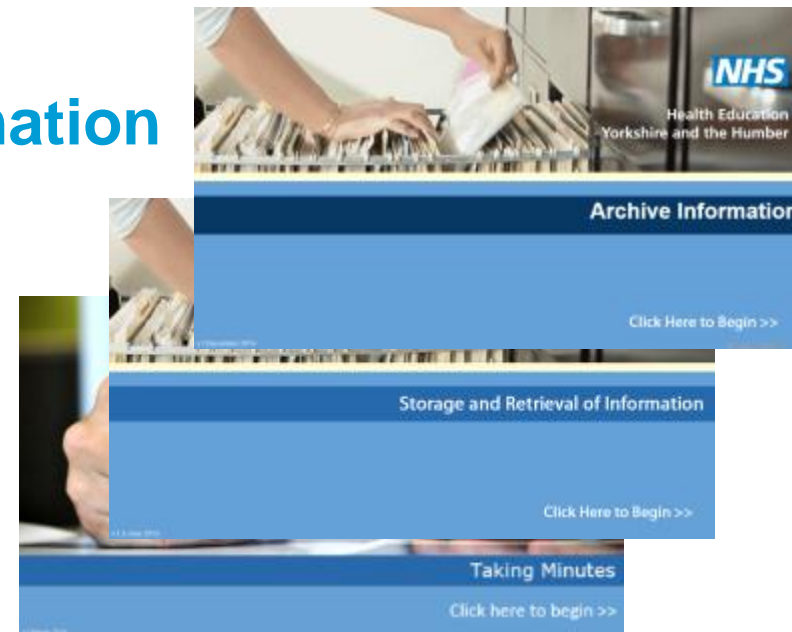
Domestic Violence and Abuse L2

- follow up to (000 YH Domestic Violence Basic Awareness Level 1)
- script/development in progress – **Lou**

Carbohydrate Counting

- BTH conversion to regional – **Lou**

Male Urinary Catheterisation

- 1st draft with SME – **Vanessa**

Infant Feeding

- new project – **Reena**

Acute Kidney Injury

- new project – **Reena**

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#YHelearn

Diabetic Foot Screen - V2.0 now available

Cervical Sample Taker - V2.0 available

Management Skills x 16 - V2.1 national versions available as 000 on ESR

Safer Use of Insulin - Source files available from elearning support for customising/localising
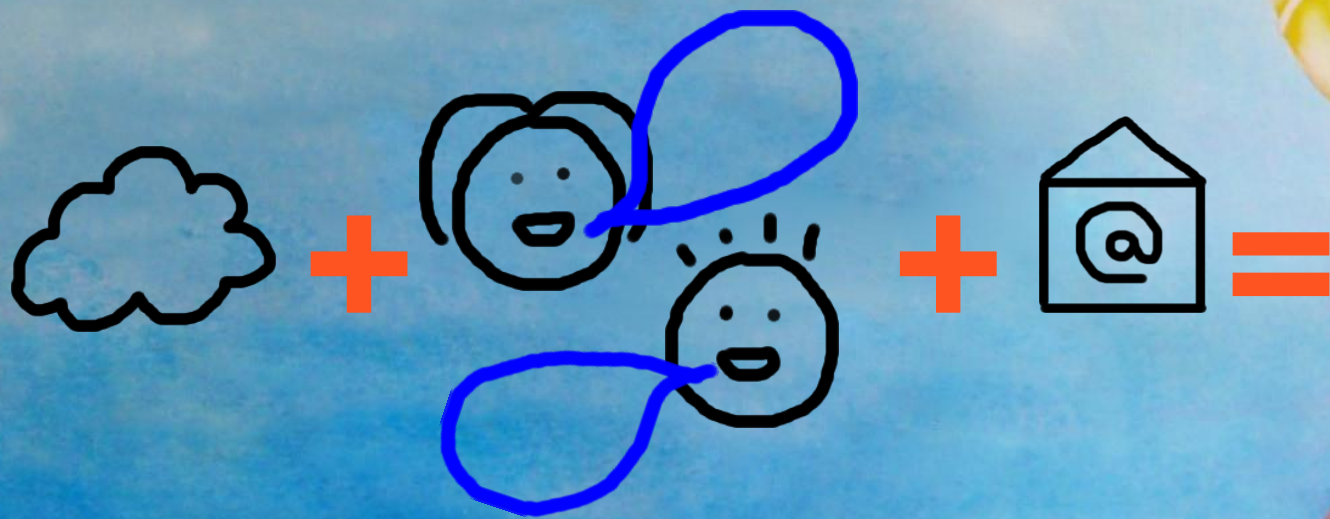
Refreshments

The Quest for the Holy Grail

Evidencing the impact of learning

Richard Price
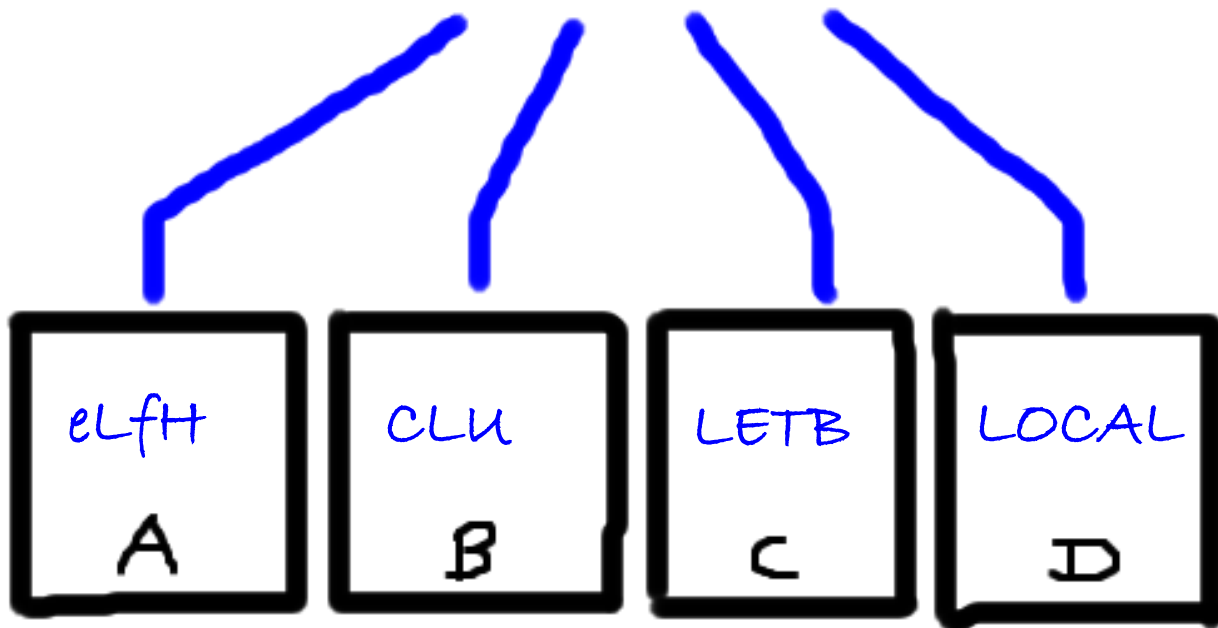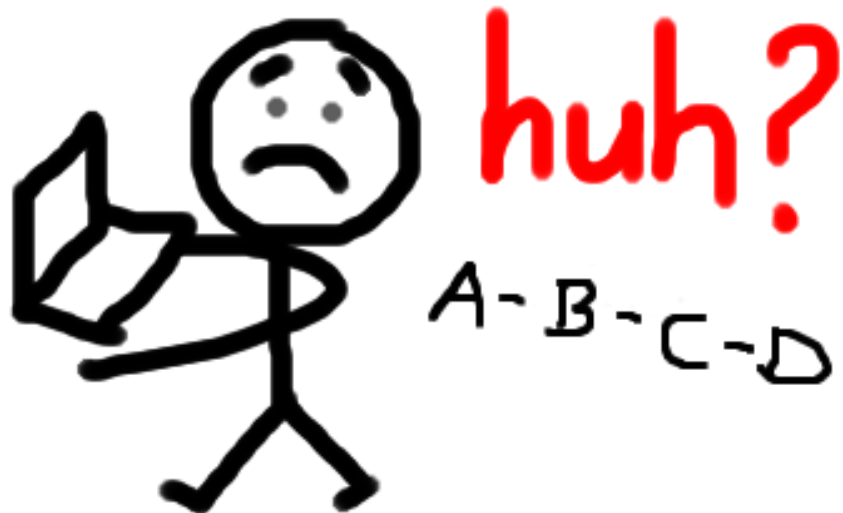@RichardPriceUK
www.linkedin.com/in/richardpriceuk

huh?

Before

huh?

A-B-C-D

A B C D

After

ABCD

ABC

A B C
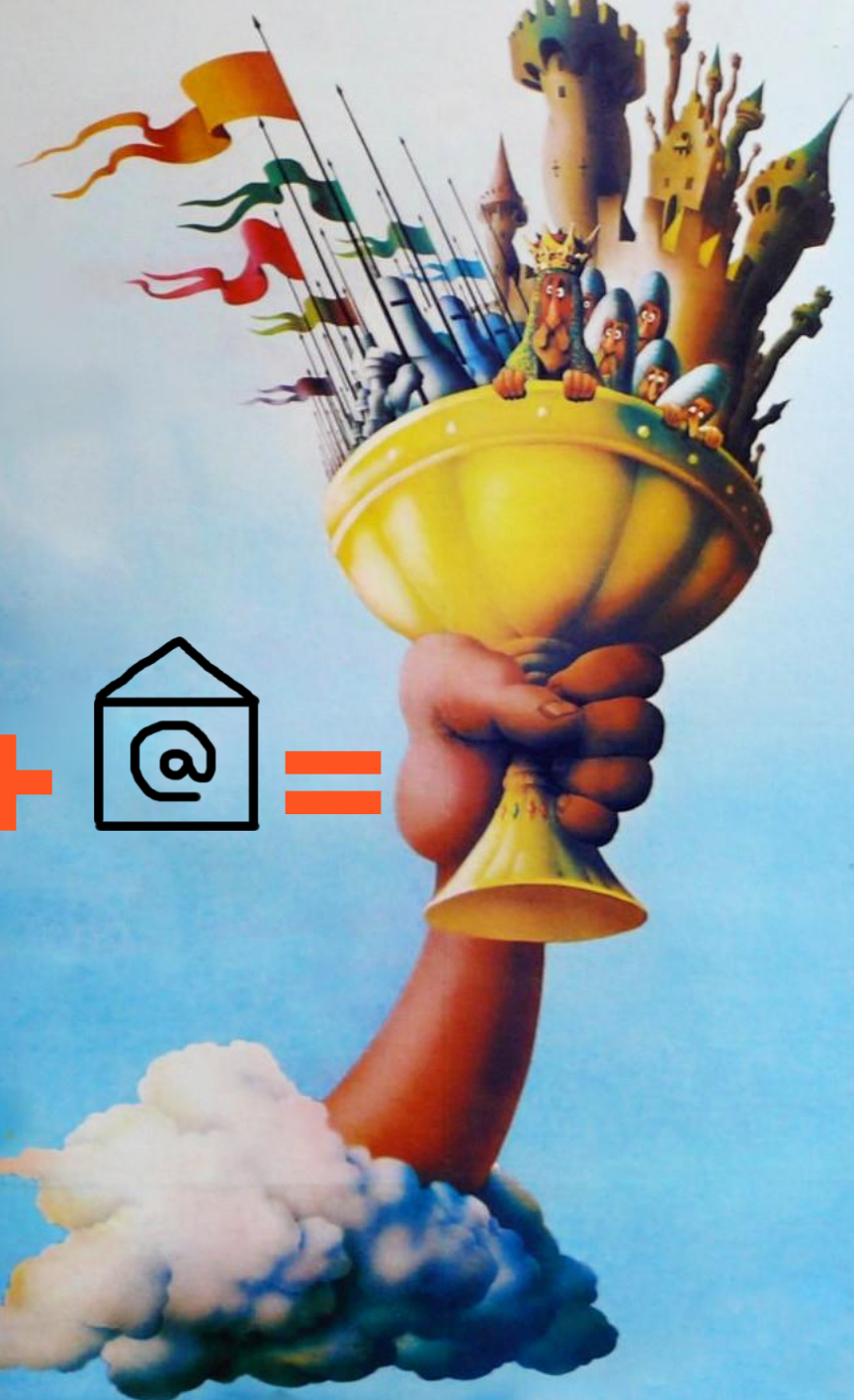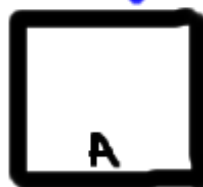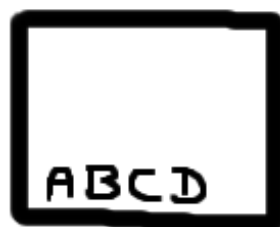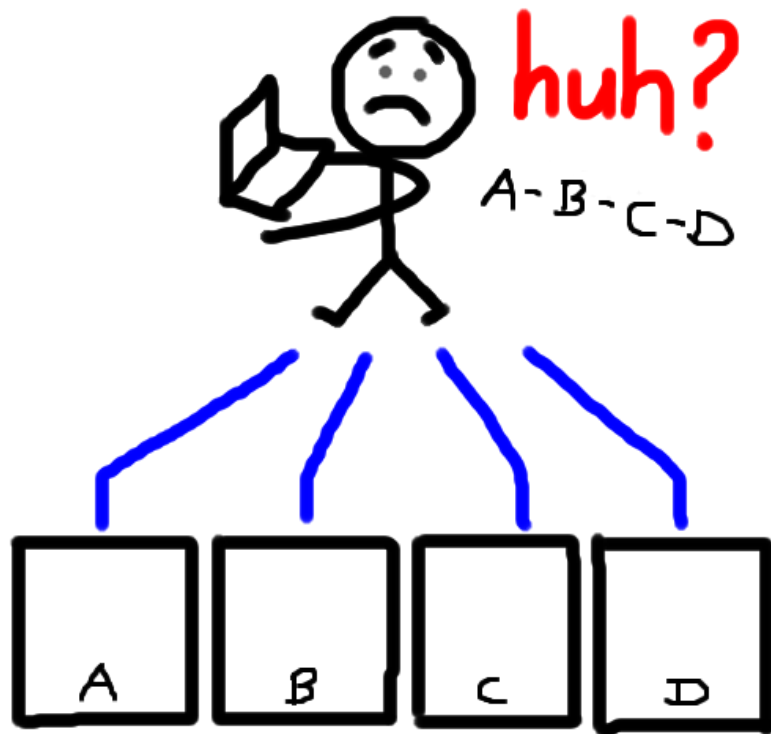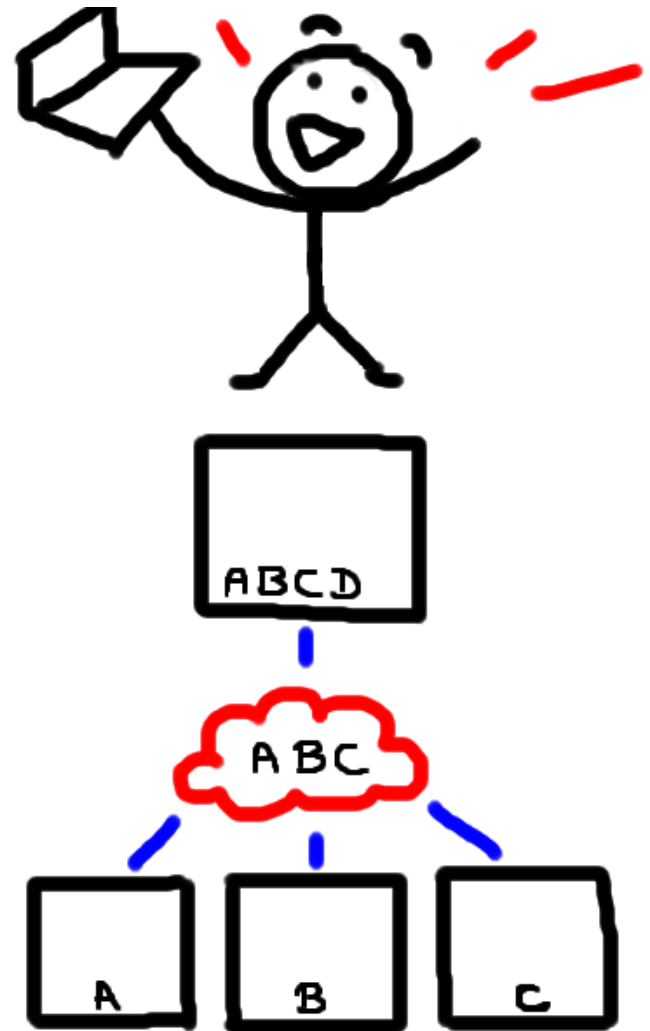
Where does learning happen in your organisation?

SHARING

LISTENING

SEARCHING

MOBILE

COMPUTERS

DEVICES

READING

APPROVING

SOCIAL PLATFORMS

THE LEARNER

BOOKS

WRITING

PLAYING

THE TOOLS

THINKING

WATCHING

BUILDING

THE ACTIVITES

Conversation

Reply | Reply to All | Forward | Delete | Move to Folder | Create Rule | Other Actions | Block Sender | Safe Lists | Not Junk | Categorize | Follow Up | Mark as Unread | Find | Related | Select

Respond | Actions | Junk E-mail | Options | Find

From: Alison Potter   Sent: Tue 24/09/2013 16:17
To: 'Richard Price'
Cc: Andy Whitaker
Subject: FW: Announcing: Watershed

Announcing:

Watershed First

Watershed First is your chance to be one of the first organizations to introduce a new capability that will let you learn things about your company that you never thought possible. Be among the first to get our focused attention, our substantial time investment, our particular expertise, and a boatload of publicity in the e-learning industry.

We're accepting 6 leading-edge companies to be part of Watershed First.

Formal Learning

CLU

LETB

eLfH

LMS X

LMS Y

Simulation

Learning Record Store

mozilla OpenBadges

Outcome Data

Informal Learning

You Tube

The Method

QUESTION

- Do people who take advantage of more types of learning activities have higher confidence and competence levels after participating in those activities?

HYPOTHESIS

- Participating in distinct types of activities, and more of them, make people more confident and competent.

ACTIVITIES

- Simulation
- eLearning
- Websites
- Online journals
- Workplace assessments

Richard

Learning activity recorded: Richard Price experienced 'T
API Homepage - Programmable E-learning and Experie
Tracking'

Go to WatershedLRS   Close

Activity Stream

Richard Price experienced Tin Can API
Homepage - Programmable E-learning and
Experience Tracking.
4 minutes ago

Richard Price experienced Your personal
learning journal · Learnal.
21 hours ago

EF   Elizabeth Fort completed UHS_DEM_01_04-

Overview_of_the_Management_of_Dementia_to_Supp
ort_the_Person.
4 days ago

EF   Elizabeth Fort attempted
UHS_DEM_01_06_Legal_Issues_in_Dementia.
4 days ago

EF   Elizabeth Fort completed UHS_DEM_01_05-
Managing_Cognitive_and_Non-
cognitive_Symptoms.
4 days ago

...ssex is co-ordinating

...ital NHS

...mpton

NHS

Health Education Wessex

About the pilot

If you have been given this leaflet, you or the ward or unit that you work on is taking part in an exciting pilot to discover if the NHS can find out which education and training makes the most impact on patient care.
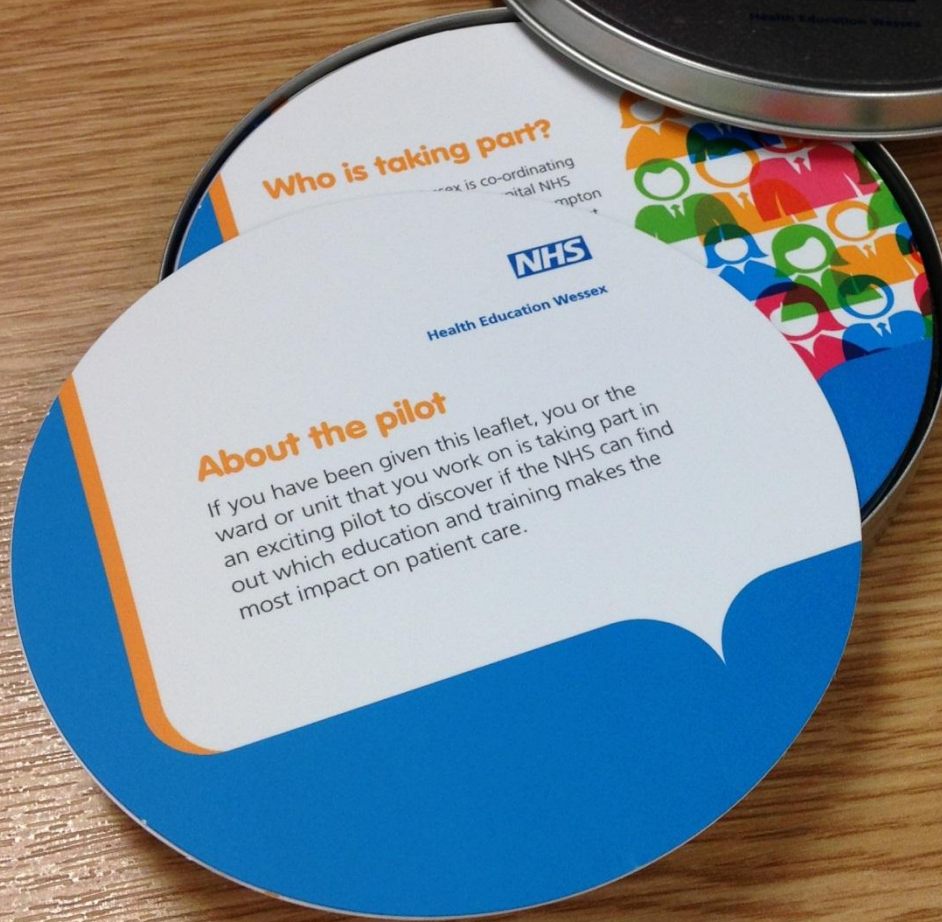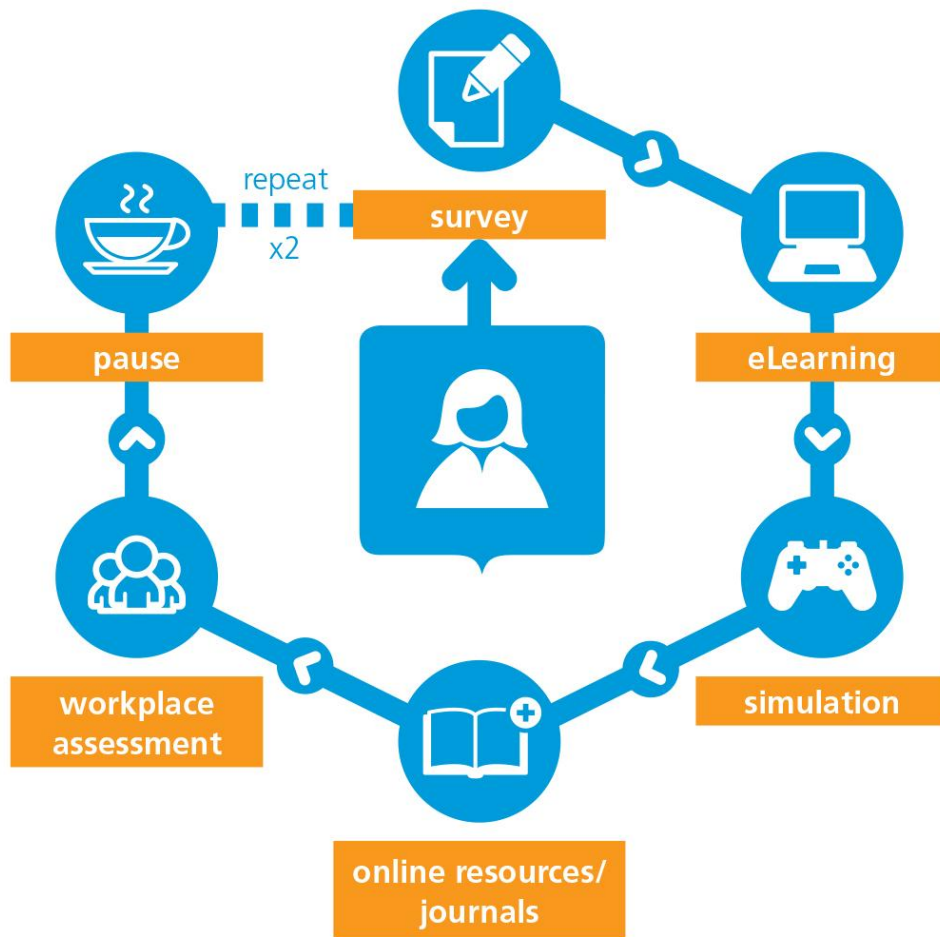
Do people feel more confident and competent on the post-assessment than on the pre-assessment?

Confidence - All Activities
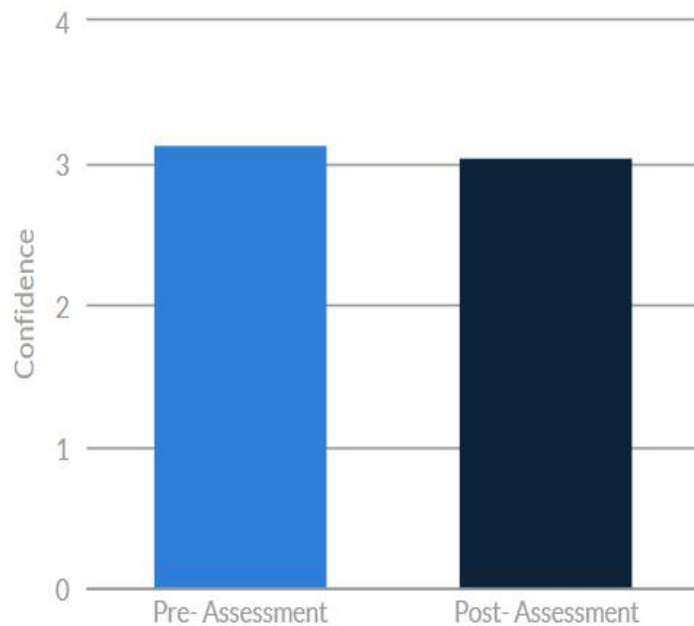
Competence - All Activities

Pre- Assessment
Competence: 0.645
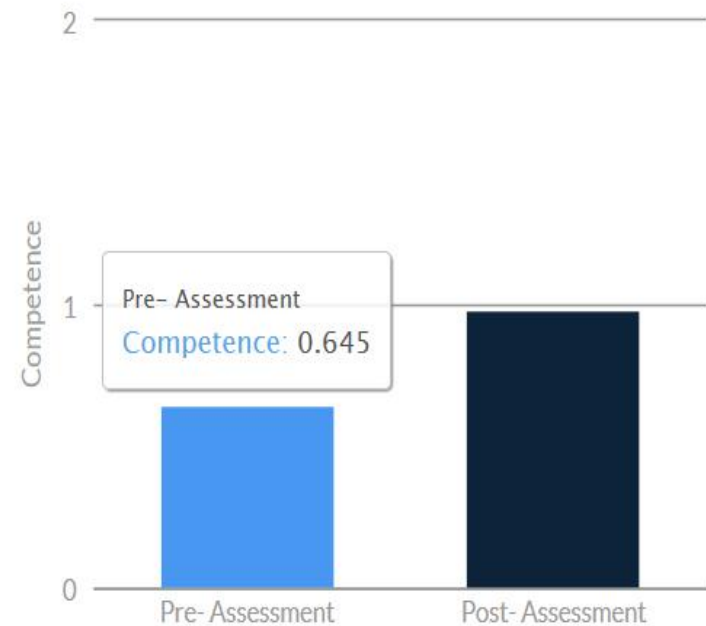
Does participating in more activities make people more confident and competent?

Confidence - Number of activities

Competence - Number of activities
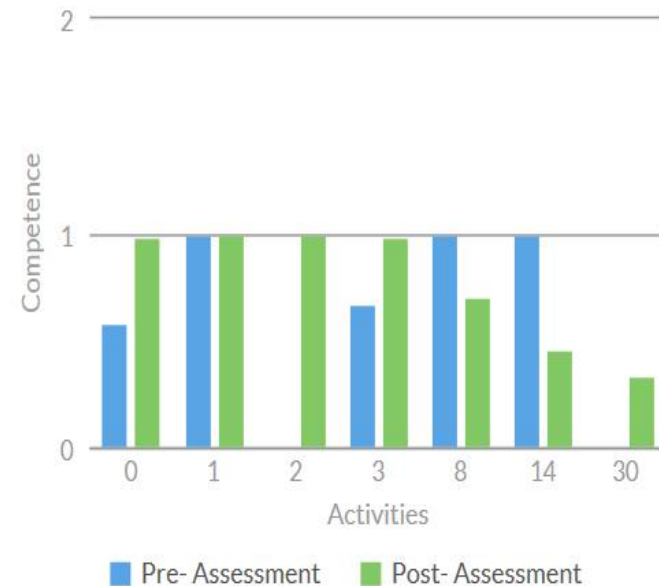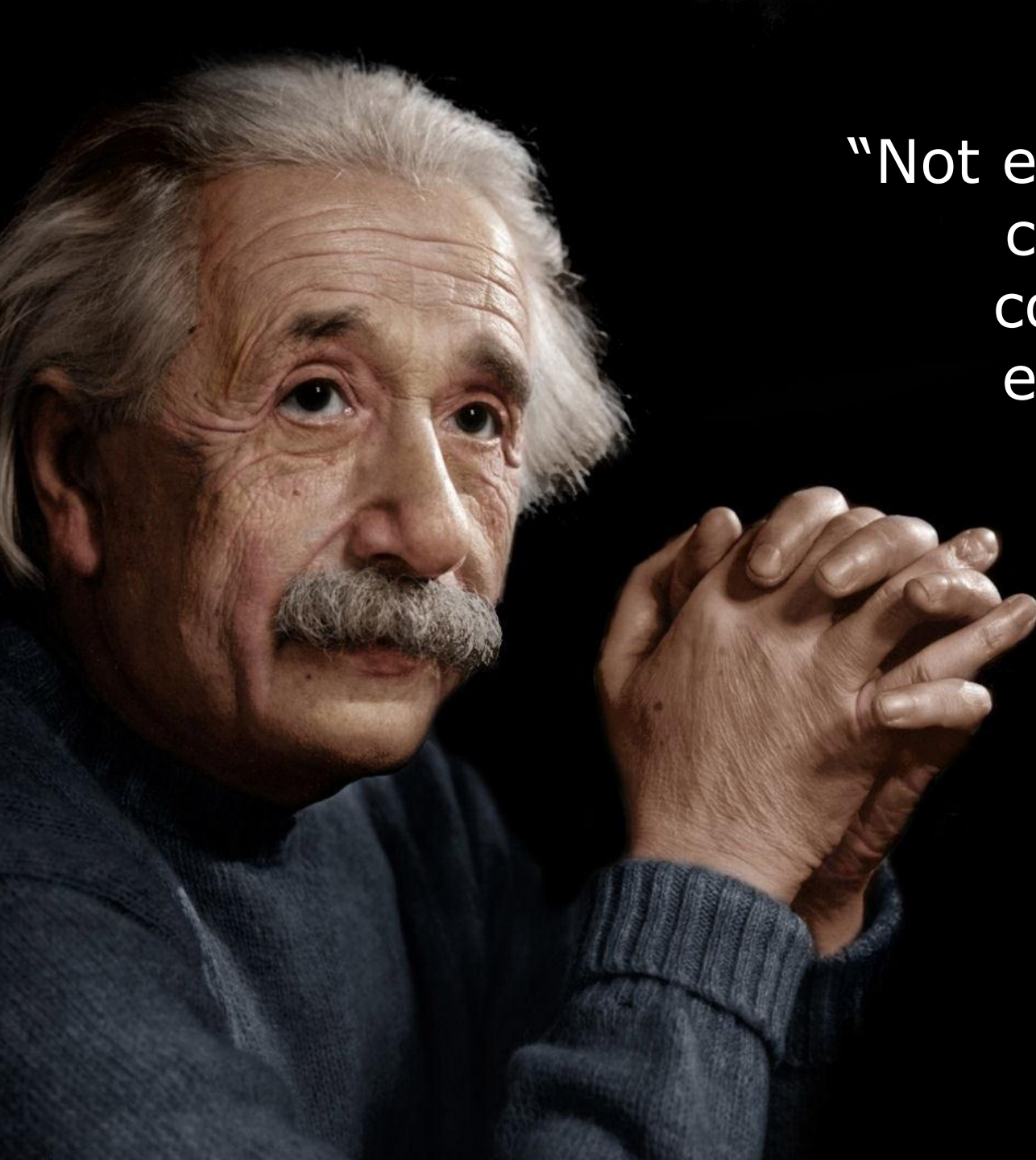
"Not everything that can be counted counts, and not everything that counts can be counted"

Albert Einstein

Thank you

Richard Price
Richard.Price@yas.nhs.uk
@RichardPriceUK
www.linkedin.com/in/richardpriceuk

Skills for Health's E-learning

Bryan Kessie & Tim Lund

We are a leading provider of e-learning to the UK health sector with *over 500,000* completions per annum in the NHS alone.

Our e-learning for statutory and mandatory training complies with the *UK Core Skills Training Frameworks* - designed to deliver consistency across the health care sector

What we do

Meet **national standards** of training for the health sector

Bespoke developments

Courses used by **over 3000 organisations**

Provide one of the largest **moodle** platforms

Organisations we work with

Private sector

NHS

Third sector

User Group

Regional Boards

Interoperability clients

National Projects

National Organisations

Expert Reference Groups

LETB e-learning leads

CORE SKILLS TRAINING FRAMEWORKS

Core Skills Training Frameworks

- Launched in 2013
- Initial framework was based on statutory and mandatory training

- Aims:-
  - To agree a common standard of training
  - Reduce duplication of training for staff
  - Mapping tool for alignment
  - Directory of organisations signed up to CSTF

- Growing use of CSTF – over 157 organisations signed up
- Organisation signs up to the framework
- Currently self -assessment of the framework learning outcomes
- Looking at improving QA as the next step for Frameworks
- Growth to 5 frameworks in 2015/16

Current Frameworks

In Place

- Core Skills – Statutory and Mandatory
- Core Skills – Clinical / Care

In development
- Core Skills – Dementia

In planning
- Core Skills – Mental Health
- Core Skills – Learning Disabilities

CSTF Declarations of Alignment (June 2015)

Skills for Health

NHS England Acute Trusts

Not yet aligned
75
47%

CSTF aligned
83
53%
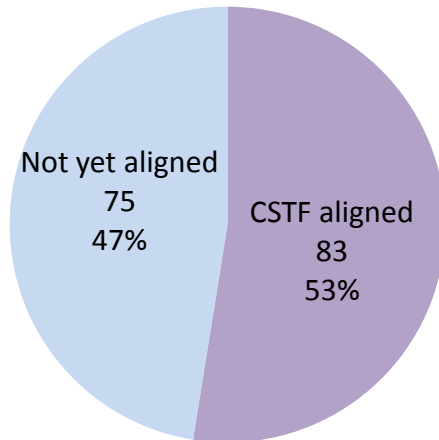
NHS England Mental Health Trusts

Not yet aligned
27
53%

CSTF aligned
24
47%
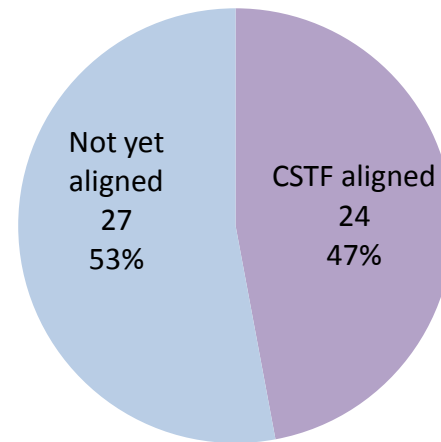
NHS England Health & Care Trust

CSTF aligned
11
32%

Not yet aligned,
20
68%
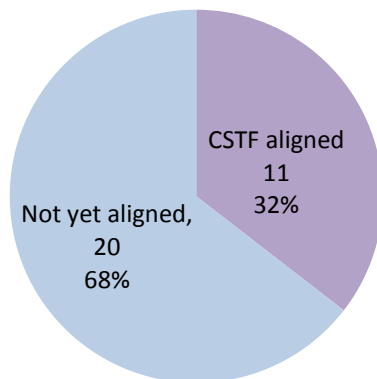
NHS Wales Health Boards

CSTF aligned
7
100%
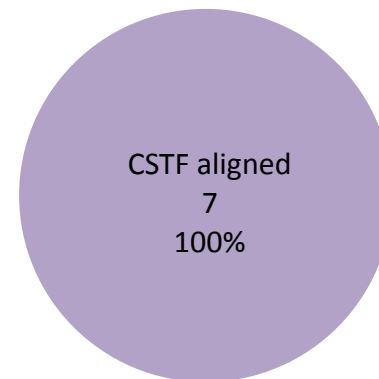
OUR COURSES

Core Skills – Statutory and Mandatory

Skills for Health

Fire Safety	Equality, Diversity & Human Rights	Patient Moving & Handling
Conflict Resolution	Infection Prevention & Control	Safeguarding Adults
Safeguarding Children	Health, Safety & Welfare	Moving & Handling

Core Skills - Clinical / Care

Skills for Health

Duty of Care	Person Centred Care	Privacy & Dignity
Communication	Dementia	Consent
Your Healthcare Career	Blood Transfusion	Fluids & Nutrition

Bespoke & Other courses

Immunisation & Vaccination

Information Prescriptions

Personalised Care Planning

Medical Gas Safety

Personal Health Budgets

Cancer Information Prescriptions

Stand By Me

Skills for Health

The Care Certificate

- Skills, knowledge and behaviours to provide compassionate, safe and high quality care and support

- Developed, jointly by Skills for Health, Health Education England and Skills for Care

- E-learning provision meets the education aspect of the Care Certificate and is based on the learning outcomes of the standards

Better **skills** | Better **jobs** | Better **health**

Course development

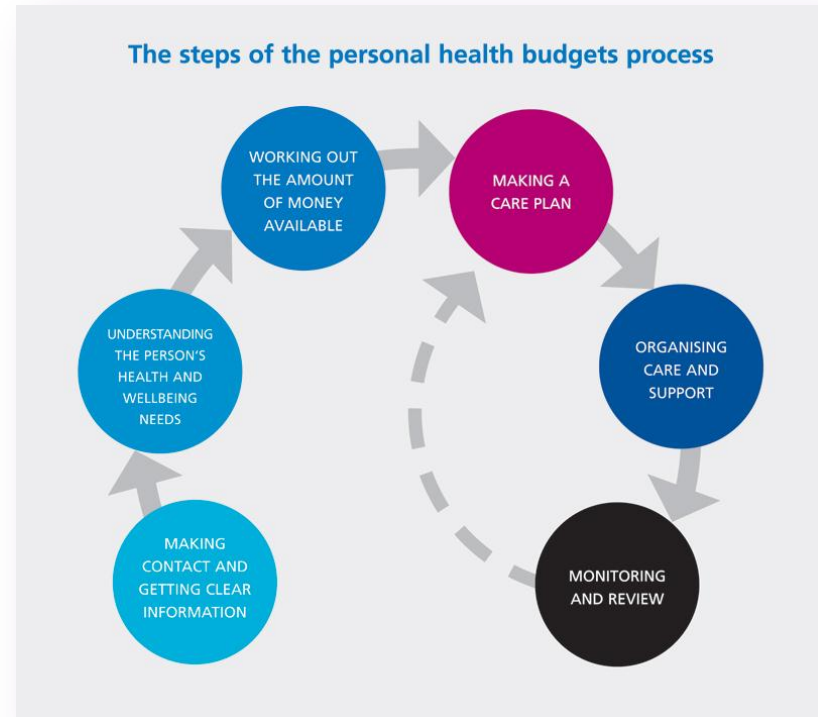| Care Certificate	CSTF Stat Man	CSTF Clinical / Care	SfH elearning
Understand your role		Your Healthcare Career	Your Healthcare Career
Your Personal Development		Your Healthcare Career	Your Healtthcare Career
Duty of Care		Duty of Care	Duty of care
Equality and Diversity	Equality diversity and human rights		Equality Diversity and Human Rights
Work in a Person Centred Way		Person Centred care	Person Centred Care
Communication		Communication	Communication
Privacy and Dignity		Privacy and Dignity	Privacy and Dignity
Fluids and Nutrition		Fluids and Nutrition	Fluids and Nutrition
Awareness of Mental Health, Dementia and Learning Disability		Dementia Awareness	Awareness of Mental Health, Dementia and Learning Disability
Safeguarding Adults	Safeguarding adults		Safeguarding Adults
Safeguarding Children	Safeguarding children		Safeguarding Children
Basic Life Support	Resuscitation		N/A practical course
Health and Safety	Health safety and welfare		Health Safety and Welfare
Handling Information	Information Governance		Information Governance
Infection Prevention and Control	Infection prevention and control		Infection Prevention and Control (Clinical) Infection Prevention and Control (non Clinical)
	Conflict resolution		Conflict Resolution
	Fire safety		Fire Safety
	Moving and Handling		Moving and Handling Patient Moving and Handling
		Consent	Consent
		Blood Component transfusions	Blood Transfusion
			Personal Health Budgets
			BOC Medical Gas safety: Porters
			BOC Medical Gas Safety: Nurses
			Cancer Information Prescriptions (free)
			Positive Bahavioural Support (Free)
			Stand by Me - Dementia (free)
			Personalised Care Planning (Free)
15 Topics	**10 Topics**	**9 Topics**	**25 Courses**

Skills for Health

Better **skills** | Better **jobs** | Better **health**

BESPOKE COURSES

Personal Health Budgets

Working with key local and national organisations to develop a course to meet emerging needs within the sector.

The steps of the personal health budgets process

- WORKING OUT THE AMOUNT OF MONEY AVAILABLE
- MAKING A CARE PLAN
- ORGANISING CARE AND SUPPORT
- MONITORING AND REVIEW
- MAKING CONTACT AND GETTING CLEAR INFORMATION
- UNDERSTANDING THE PERSON'S HEALTH AND WELLBEING NEEDS

Better **skills** | Better **jobs** | Better **health**

Stand By Me

"I've done quite a few online sessions in the past and without a doubt this is the best I've had the pleasure of using"

"A great course, I found it stimulating and informative"

"I liked the combination of learning styles and the pace of learning which I enjoyed. The format is very easy to follow and caused me no technical worries at all"

In development with
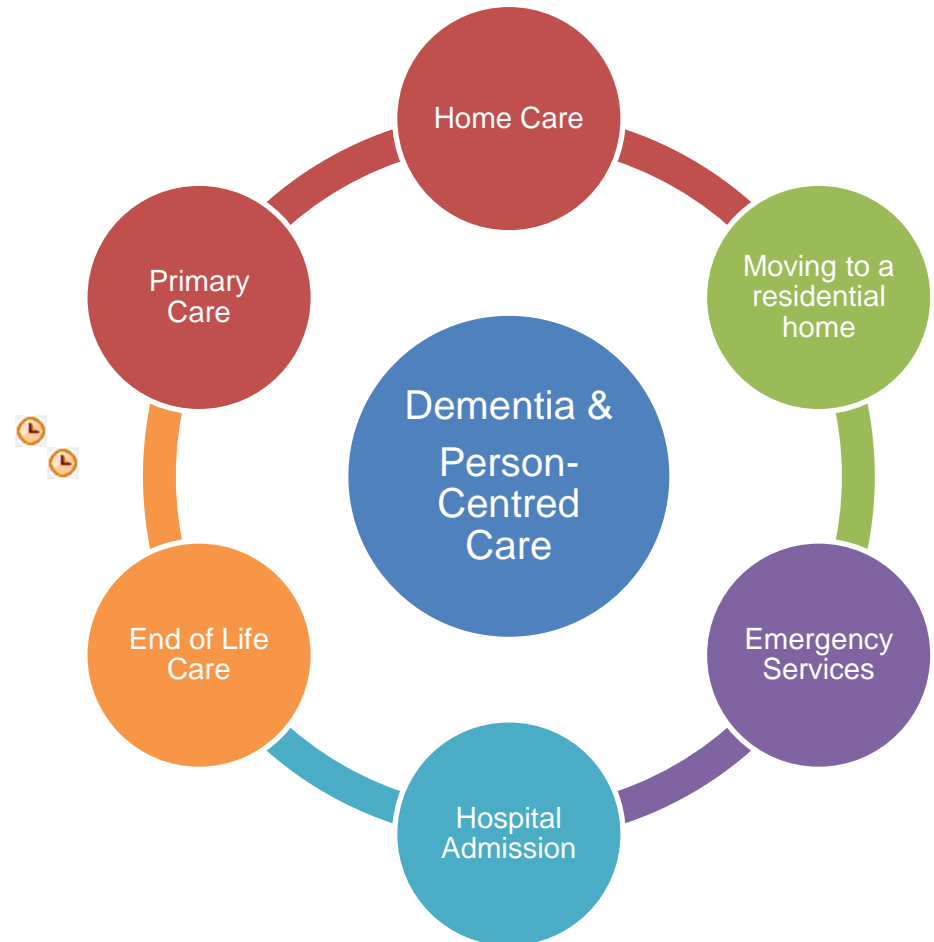
OTHER SERVICES

Our Platform

- Managed In-house

- Flexibility to make changes to meet the needs of the health sector

- Hosting 28 courses and growing!

- 450,000 registered users

- Easy access to reporting

- Access to learner information

Skills for Health

Better **skills** | Better **jobs** | Better **health**

The National Skills Academy

HEALTH

🏠	View profile	Edit profile	Change password	Certificates	Manager menu

15 Users

Show advanced

User full name	contains ▼	
Username	contains ▼	
Email address	contains ▼	
Is a manager	☐	

Search   Clear

Add a new user

First name / Last name	Username	email	Client	Last access	Select all
Christian Bale	christian.bale	christian.bale@ skillsfrohealth.com	Testing group for Reporting Purposes / Finance	1 year 270 days	Edit Select Password email
Nicholas Cage	nicholas.cage	nicohlas.cage@ skillsforhealth.com	Testing group for Reporting Purposes / Clinical	Never	Edit Select Password email
					Edit

Interoperability

Access our courses on your platform!
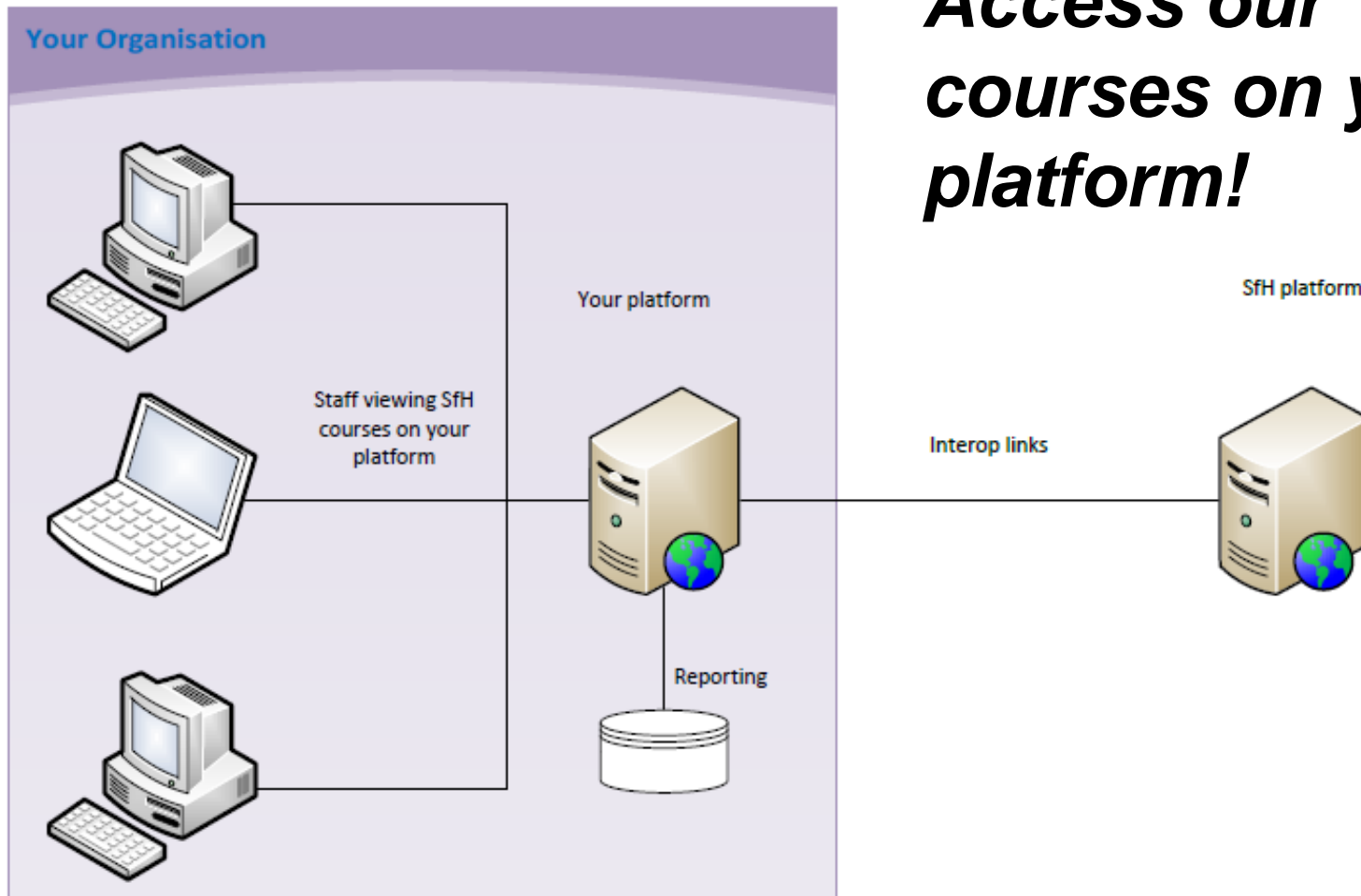
COMING SOON!

E-Assessment

Proven expertise without doing a course!

- Save learner time

- Robust assessment

- Meeting national standards

- Mobile compatible

Any Questions?

Lunchtime

ESR Programme Update

Yorkshire & Humber
eLearning Club
10th June 2015

Steven Gregg-Rowbury
Senior ESR Account Manager
North & Midlands

Agenda

- ESR Transition & Enhance Update

- Recent enhancements and changes

- NLMS & OLM Updates

- ESR Utilisation: OLM

Transition to IBM

Transition Bulletins sent out to all NHS ESR Stakeholders – including user notice distribution

- IBM took control of ESR in June 2016
- June-November 2016 transition to new hardware and service
- New Infopoint website
- SR portal remains unchanged for time being

Adobe Acrobat
Document

Background to the Enhance Programme

- NHS Requirements determined with user groups and through communications to HRDs from NHSE

- Recorded in NHS-0116 document - ranked as Essential, Important, Aspirational

- Work Packages 1-16 created to group together the enhancements to deliver all requirements

- WP 1-9 delivered in Tranche 1 – All delivered by August 16 (all Essential requirements)

- Work Package 1-3 developed and deployed through Pilot process

- Remaining Work Packages will use existing user networks

Electronic Staff Record

NHS

Work Packages 1-9; All essential requirements

Workpackage	Functionality	Go Live By	Requirements Met
WP 1&2	ESR Portal, SSHR/OLM User Interface redesign and new core process forms	Feb 16	GR2, GR8, GR10, GR16, SA2, SA5, SA6, SS1, SS3, SS2, SA9
WP3	Learning Management Updates	Feb 16	LM1, LM2, LM3,LM5, SA7
WP4	Payroll Administration Improvements	May 16 (Pay1,2,7) Feb 17 (Pay5 & Fin7)	SS2, Pay1 (inc. Pay 1.1 to 1.8), Pay2, Pay7, Pay5, Fin7
WP5	Data Management	Nov 15	GR13, GR9, SA10, SA3
WP6	Expenses Management	Feb 16	Pay3, Pay6, SA7
WP7&8	Reporting	Aug 16	Rep3, Rep2
WP9	Workforce Data	Aug 16	GR1, HR2, HR4, HR8, Pay4

Work Packages 10 – 16

Workpackage	Functionality	Go Live By	Requirements Met
WP10	Finance	Feb 17	Fin1, Fin2, Fin3, Fin4, Fin5, Fin6
WP11	Data Validation/Full Leaver record	Nov 16	GR3, GR11
WP12	Access Model/Update of Data	Feb 17	SA1, SA8, GR5
WP13	Medical Revalidation	Feb 17	HR9
WP14	Photos in ESR	Feb 17	HR7
WP15	Assignment Level Absence	Nov 17	HR6
WP16	Rehire	May 17	HR1

Focus on Work Packages 1-3

- Development of new Portal page for all ESR users:

- Improved navigation;

- Embedded BI;

- Broadcast messages;

- Development of new UI for all SSHR users and Learning Administrators;

- Delivery of ESR capability to mobiles and tablets;

- To be delivered with two phases of Pilot – Focus and Test;

Additional Activity

- Development of 17 new forms to cover key processes outside of SSHR/OLM. To be taken forward with NSIGs;

- Mobile applications development.

13 Focus Pilot Organisations

Region	Organisation
NSIG Chair representative	St Helen's and Knowsley NHS Trust
NUG Chair representative	Birmingham Community Healthcare NHS Trust
East Midlands	Derbyshire Community NHS Foundation Trust
East of England	East and North Hertfordshire NHS Trust
London	Royal Free NHS Foundation Trust
North East	Northumbria Healthcare NHS Foundation Trust
North West	Countess of Chester NHS Foundation Trust
South Central	Portsmouth Hospitals NHS Trust
South East Coast	East Sussex Healthcare NHS Trust
South West	Royal Devon and Exeter NHS Foundation Trust
Wales	NHS Wales Shared Service Partnership
West Midlands	Burton Hospitals NHS Trust
Yorkshire and Humber	Bradford District Care Trust

17 Test Pilot Organisations

Region	Organisation
East Midlands	Nottingham University Hospitals NHS Trust
East Midlands	Nottinghamshire Healthcare NHS Trust
East of England	West Suffolk NHS Foundation Trust
East of England	Peterborough and Stamford Hospitals NHS Foundation Trust
London	Chelsea & Westminster Hospital NHS Foundation Trust
London	North Middlesex University Hospital Trust
London	Central London Community Healthcare NHS Trust
North East	Newcastle Upon Tyne Hospitals NHS Trust
North East	NHS Business Services Authority
North West	Liverpool Community Health NHS Trust
North West	Blackpool Teaching Hospitals NHS Foundation Trust
South Central	Buckinghamshire Hospitals NHS Trust
South East Coast	Sussex Community NHS Trust
South West	Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust
Wales	Velindre NHS Trust
Yorkshire and Humber	Doncaster And Bassetlaw Hospitals NHS Foundation Trust
Yorkshire and Humber	Leeds Teaching Hospitals NHS Trust

Key Pilot Site Dates and Activity

Task	Dates	Focus Site	Test Site
Initial Design Workshop	17th/18th Feb 2015	Yes	No
Iterative Build Process	April – June 2015	Yes	No
Design/Build Review	March – Sept 2015	Yes	Yes
Development Support Packages	March – Sept 2015	Yes	No
Review of Support Packages	July 2015 – Jan 2016	Yes	Yes
Promotional Events	May 2015 – June 2016	Yes	Yes
UAT	Dec 2015 – Jan 2016	Yes	Yes
Pilot Go Live	1st Feb 2016	Yes	Yes
Lessons Learnt/Benefits Review	From April 2016	Yes	Yes

ESR User Interface Design Workshops

Top Tasks Ranking
- Ensure critical ESR activities were captured

Live Demos
- Understand issues faced when using ESR

Wireframe Scenarios
- Review/critique ESR Portal wireframes to more closely meet user needs

Powerpoint_temp2

World-class People Management for a 21st Century NHS
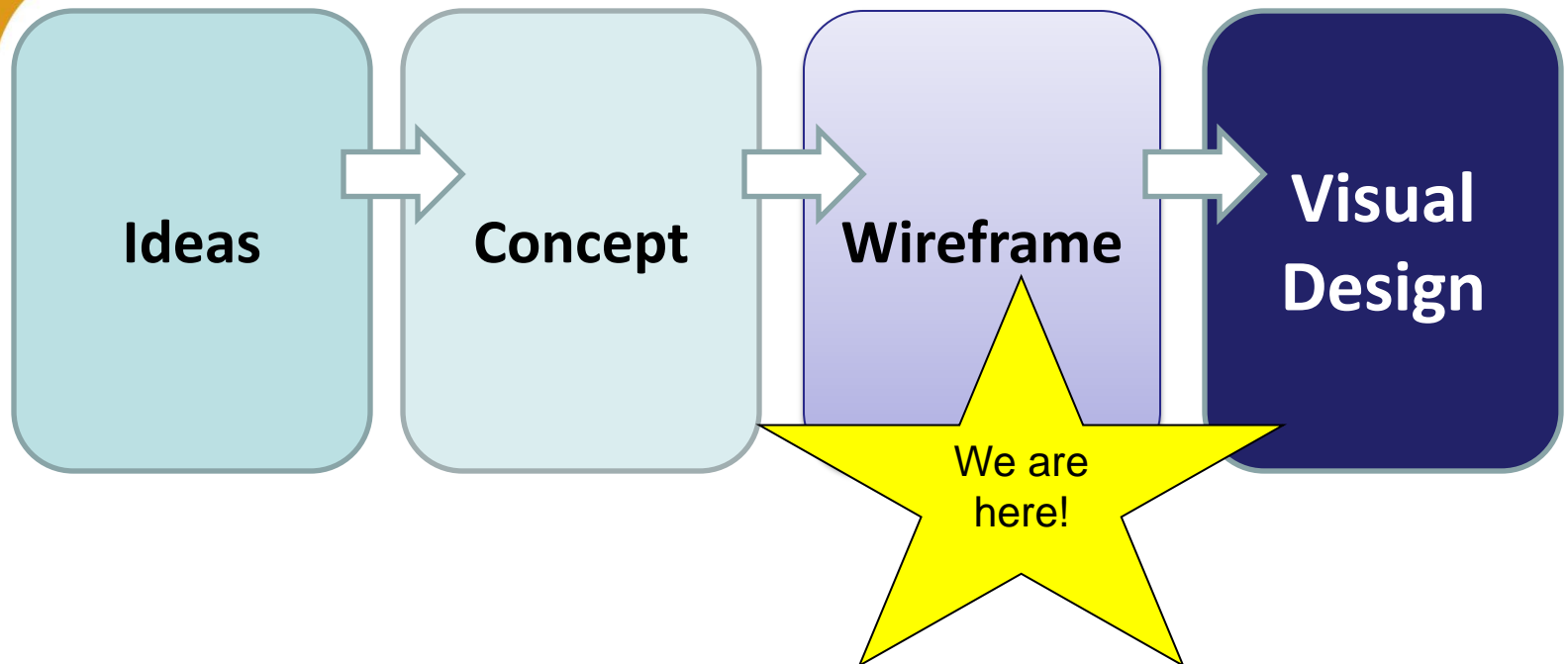
Spring 2015 edition of ESR News

Latest ESR News edition with articles containing useful information around;

- Transition to IBM
- Pilot Site Activity for Enhanced ESR
- Self-Service Implementation Updates
- Right to Work Changes
- E-Recruitment Interface Changes
- Streamlining Programmes
- NHS Wales winning a HSJ award – recognising ESR technology which improves efficiencies within healthcare

NHS

How to subscribe to ESR News

Follow the link below and click on the Subscribe to receive regular updates link;
http://www.esrnews.nhs.uk/April-2015/front-page/welcome-to-latest-edition-of-esr-news

World-class People Management for a 21st Century NHS

Electronic Staff Record

NHS

Recent Development Releases

World-class People Management for a 21st Century NHS

Release 26 – 28 March 2015

Ref	Title	Source
974	Personalisation changes to forms in OLM Self Service and HR	NHSCT
978	Appraisal reporting in ESR BI	NHSCT
990	Increase visible rows in Certification section of Learner Home Page	OLM

The number of visible rows within the Certifications section on the Learner Home Page will be increased from 5 to 10.

During the transition phase for ESR there won't be any developments until 2016. All scheduled releases are currently for bug fixes and system performance improvements.

NHS

Release 26.1 – 24 April 2015

Ref	Title	Source
993	New competence frameworks and types	NHSCT

- New competence frameworks will be made available in ESR to support Care Certificate and Higher Care Certificate.
- The new frameworks will be included in the pre-hire IAT process which delivers competence information to the Stat and Mand role holder.

NLMS & OLM Updates

Updates to national content

May 2016; User Notice 2059

- 11 new UKCSTF Assessments
- 000 Female Genital Mutilation (FGM)
- 11 Stand By Me – (Dementia) CLU Courses

New national stat/mand competencies

- Existing CSTF Safeguarding Adults competencies renamed to Level 1

- CSTF Safeguarding Adults Level 2 competencies added

- CSTF Safeguarding Children competencies updated to Version 2

- New NHS MAND competencies added

- For more information, see UN1996 and UN2000 on KBase

ESR Utilisation: OLM

Electronic Staff Record

World-class People Management for a 21st Century NHS

Where are we now?

Top Ten Courses
000 Information Governance: The Refresher Module
000 Fire Safety - Level 1
000 Equality, Diversity and Human Rights - Level 1
000 Safeguarding Adults - Part A
000 Health, Safety and Welfare - Level 1
000 Infection Prevention and Control - Level 1
000 Moving and Handling - Level 1
000 Safeguarding Children & Young People Level 1
000 Safeguarding Children & Young People Level 2 - Secondary Care
000 Introduction to Information Governance

Percentage e-learning completions Feb to March 2015 25.19% up 3.7% from last e-learning club
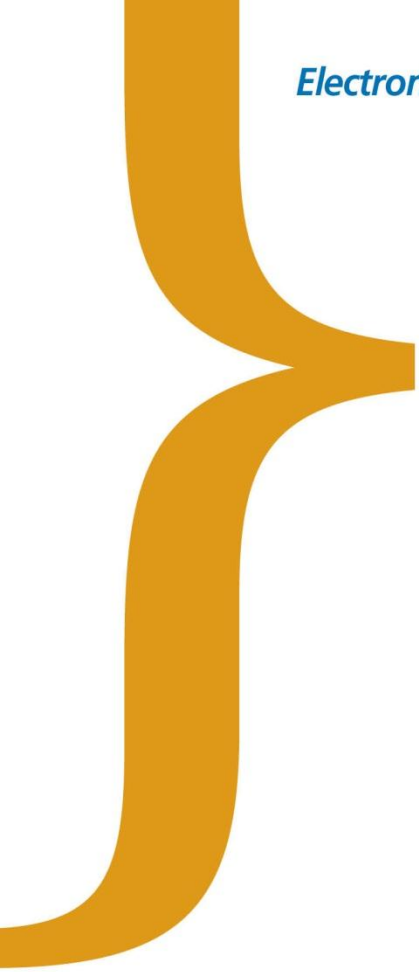
LETB	Non eLearning	eLearning	Total	Percentage
EAST MIDLANDS LETB	52291	14972	67263	22.26
EAST OF ENGLAND LETB	114104	52019	166123	31.31
KENT SURREY AND SUSSEX LETB	86579	23121	109700	21.08
NORTH CENTRAL AND EAST LONDON LETB	50900	51399	102299	50.24
NORTH EAST LETB	67495	24216	91711	26.4
NORTH WEST LETB	199795	60031	259826	23.1
NORTH WEST LONDON LETB	57177	16217	73394	22.1
SOUTH LONDON LETB	68790	12678	81468	15.56
SOUTH WEST LETB	92045	25262	117307	21.53
SPECIAL HA	240	5668	5908	95.94
THAMES VALLEY LETB	27726	33869	61595	54.99
WESSEX LETB	29691	12376	42067	29.42
WEST MIDLANDS LETB	166660	30658	197318	15.54
YORKSHIRE AND HUMBER LETB	138630	46678	185308	25.19
Total	1152123	409164	1561287	26.21

Top 20 Orgs e-learning, by headcount percentage

| LETB	Organisation
NORTH CENTRAL AND EAST LONDON LETB	ROYAL FREE LONDON NHS FOUNDATION TRUST
THAMES VALLEY LETB	BUCKINGHAMSHIRE HEALTHCARE NHS TRUST
KENT SURREY AND SUSSEX LETB	EAST KENT HOSPITALS UNIVERSITY NHS FOUNDATION TRUST
EAST OF ENGLAND LETB	CAMBRIDGE UNIVERSITY HOSPITALS NHS FOUNDATION TRUST
EAST OF ENGLAND LETB	NORFOLK AND NORWICH UNIVERSITY HOSPITALS NHS FOUNDATION TRUST
NORTH EAST LETB	CITY HOSPITALS SUNDERLAND NHS FOUNDATION TRUST
NORTH CENTRAL AND EAST LONDON LETB	BARKING HAVERING AND REDBRIDGE UNIVERSITY HOSPITALS NHS TRUST
SOUTH WEST LETB	PLYMOUTH HOSPITALS NHS TRUST
WESSEX LETB	PORTSMOUTH HOSPITALS NHS TRUST
NORTH WEST LETB	PENNINE CARE NHS FOUNDATION TRUST
SOUTH LONDON LETB	KINGS COLLEGE HOSPITAL NHS FOUNDATION TRUST
WEST MIDLANDS LETB	STAFFORDSHIRE AND STOKE ON TRENT PARTNERSHIP NHS TRUST
WEST MIDLANDS LETB	UNIVERSITY HOSPITALS COVENTRY AND WARWICKSHIRE NHS TRUST
SOUTH WEST LETB	ROYAL DEVON AND EXETER NHS FOUNDATION TRUST
EAST MIDLANDS LETB	UNITED LINCOLNSHIRE HOSPITALS NHS TRUST
YORKSHIRE AND HUMBER LETB	NORTHERN LINCOLNSHIRE AND GOOLE NHS FOUNDATION TRUST
YORKSHIRE AND HUMBER LETB	BRADFORD TEACHING HOSPITALS NHS FOUNDATION TRUST
EAST OF ENGLAND LETB	SOUTH ESSEX PARTNERSHIP UNIVERSITY NHS FOUNDATION TRUST
NORTH EAST LETB	NORTHUMBERLAND TYNE AND WEAR NHS FOUNDATION TRUST
NORTH CENTRAL AND EAST LONDON LETB	EAST LONDON NHS FOUNDATION TRUST

Top 20 Orgs e-learning, by completions

LETB	Organisation
NORTH CENTRAL AND EAST LONDON LETB	ROYAL FREE LONDON NHS FOUNDATION TRUST
THAMES VALLEY LETB	BUCKINGHAMSHIRE HEALTHCARE NHS TRUST
KENT SURREY AND SUSSEX LETB	EAST KENT HOSPITALS UNIVERSITY NHS FOUNDATION TRUST
EAST OF ENGLAND LETB	NORFOLK AND NORWICH UNIVERSITY HOSPITALS NHS FOUNDATION TRUST
EAST OF ENGLAND LETB	CAMBRIDGE UNIVERSITY HOSPITALS NHS FOUNDATION TRUST
WESSEX LETB	PORTSMOUTH HOSPITALS NHS TRUST
NORTH CENTRAL AND EAST LONDON LETB	BARKING HAVERING AND REDBRIDGE UNIVERSITY HOSPITALS NHS TRUST
YORKSHIRE AND HUMBER LETB	BRADFORD TEACHING HOSPITALS NHS FOUNDATION TRUST
SOUTH LONDON LETB	KINGS COLLEGE HOSPITAL NHS FOUNDATION TRUST
SOUTH WEST LETB	ROYAL DEVON AND EXETER NHS FOUNDATION TRUST
WEST MIDLANDS LETB	STAFFORDSHIRE AND STOKE ON TRENT PARTNERSHIP NHS TRUST
SOUTH WEST LETB	PLYMOUTH HOSPITALS NHS TRUST
EAST OF ENGLAND LETB	SOUTH ESSEX PARTNERSHIP UNIVERSITY NHS FOUNDATION TRUST
NORTH WEST LETB	CHESHIRE AND WIRRAL PARTNERSHIP NHS FOUNDATION TRUST
NORTH WEST LETB	TAMESIDE HOSPITAL NHS FOUNDATION TRUST
NORTH EAST LETB	NORTHUMBERLAND TYNE AND WEAR NHS FOUNDATION TRUST
NORTH EAST LETB	CITY HOSPITALS SUNDERLAND NHS FOUNDATION TRUST
THAMES VALLEY LETB	SOUTH CENTRAL AMBULANCE SERVICE NHS FOUNDATION TRUST
WEST MIDLANDS LETB	WORCESTERSHIRE HEALTH AND CARE NHS TRUST
NORTH WEST LETB	BLACKPOOL TEACHING HOSPITALS NHS FOUNDATION TRUST

NHS

Thank you

Any Questions

Training For Innovation
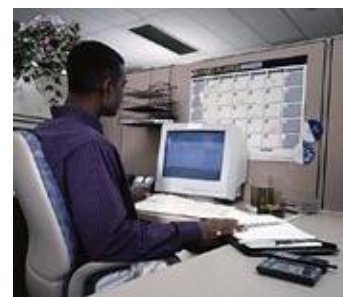
Background:

- Founded: April 2006

- Funding…..

    A. NHS National Innovation Centre

    B. Department for Innovation, Universities & Skills

- Website. www.TFI.org.uk

Background:

- Partners:

     A.   Chelsea & Westminster Hospital

     B.   Imperial College, London

- Location:

     Chelsea & Westminster Hospital

TFI Membership

Trust Category	# of members	% of members
Primary Care Trusts	144	23.2
Acute Trusts	236	38.0
Foundation Trusts (Acute Medical only)	73	11.8
Mental Health Trusts (inc. Foundation Trusts)	20	3.2
Companies	77	12.4
Care Trusts	4	0.6
Special Health Authorities	2	0.3
Other	65	10.5
Grand Total	**621**	**100**

TFI Membership

Trust Category	# of Trusts represented	% of Trusts represented
Primary Care Trusts	68	45%
Acute Trusts (not Foundation Trusts)	92	76%
Acute Foundation Trusts	35	67%
Mental Health Trusts (not Foundation Trusts)	19	27%
Mental Health Foundation Trusts	1	25%
Care Trusts	4	40%
Special Health Authorities	1	10%
Ambulance Trusts	0	0%
Grand Total	**220**	**51%**
Total Foundation Trusts from above	*36*	*64%*

Medical Devices Training Criteria e4E

- Sets the framework/curriculum for training

- Manufacturer-delivered & Trust-generated

- Accessible via eLfH website

- Industry: ABHI

Change, education & awareness

- Explaining the need for change

- Barriers to new technology

- Future's coming changes

- New ways of learning

NAMDET – a national trainers' forum?

- 4 x national conferences
  6 x Regional Groups
- Sharing best practice
- Accessing expertise in Trusts
- Accessing Trust training materials
- Interface/portal to industry

e4E Programmes

- 20 minute "bitesize" programmes
- Intro / Risks Associated / Specific Training
- 20 x Volumetric pump programmes
- 20 x Syringe Pump Programmes
- 4 x Suction Unit programmes
- 2 x Bed profiling programmes
- 2 x Moving & Handling Programmes

e4E Programmes

- Also awaiting to be placed on the eLfH Platform

- Temperature monitoring
- NIBP's
- Pulse Oximetry

e4E Programmes

- 20 minute "bitesize" programmes
- Intro / Risks Associated / Specific Training
- 20 x Volumetric pump programmes
- 20 x Syringe Pump Programmes
- 4 x Suction Unit programmes
- 2 x Bed profiling programmes
- 2 x Moving & Handling Programmes

http://www.e-lfh.org.uk/home/

http://portal.e-lfh.org.uk/LearningContent/Launch/300760

http://www.e-lfh.org.uk/programmes/medical-equipment/

In Summary

- How E4e is accessed
- Could it be made any easier to access
- Should it be used more readily within trusts
- Wider community / Agencies / Care Homes / Armed Forces
- The Future

Refreshments