



Student Quality Ambassador Job Description/Role Profile

Primary Function of the Role

- To work alongside quality measurement tools including Transparency and Friends & Family Tests driving improvements in care.
- To utilise the 15 Steps tool as a quality matrix measurement
- To form a region wide collaboration of HEI and Service Provider organisations to develop initiatives focused on promoting care and compassion within the healthcare and social sector.
- To champion and highlight good practice and also be able to challenge within the work place areas of practice requiring development.
- To be test subjects for innovations such as trialling the use of the electronic Practice Assessment Record (PAR), Standardised Numeracy Assessment Project (SNAP), Values & Behaviours assessment tools, and e-learning projects etc.
- To be part of a virtual reference group.

Pre requisites for the role

Applications for the role of Student Quality Ambassadors will be accepted from student nurses within any of the 4 branches/fields, student midwives, student paramedics, student Allied Health Professionals, student healthcare scientists & student social workers who are studying at a university within the North West region.



As a Student Quality Ambassador (SQA) you should have a desire to champion good practice & enhance the quality of patient care

You should be interested in;

- 15 Steps Challenge
- Involvement in quality initiatives in practice & theory
- Identifying areas for development & recognising and sharing good practice
- Facilitating change when required
- Comment and enhance current practice
- Work alongside & liaise between practice areas, PEF's, HEI's, students, service users/patients & carers, other professionals
- Transparency, safety thermometer, patient, staff & student experience
- Change management
- Attending workshops & development days with regional SQA's
- Have an interest in all NHS innovations
- Supporting other students to champion good practice
- Assist Trust's to host student innovation events

You should possess the following Personal Qualities;

- Assertive
- Confident
- Good negotiating skills
- Excellent communication skills
- Positive & Professional Role Model
- Open & honest attitude

What do you get from being a Student Quality Ambassador?

- Development of skills
- Increased confidence
- Opportunities to be involved & develop initiatives
- Enhanced CV
- Networking with students across the North West
- Make valuable professional connections
- Meet new people, have fun and drive quality of healthcare