



Student Quality Ambassador Programme

International Conference – Recruiting
for the values of the NHS
Ann Butler – Project Lead

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SQA - Background

Phase	Date of Implementation	Summary
1	December 2011	5 students were identified and supported through the HEI they were affiliated to. Following the engagement meeting the students had practice placements where they have been able to consider their role in the practice environment. The feedback from these students was collected and used to inform the launch of phase 2 of the project.
2	September 2012	The number of participants in phase 2 was set as 30 across the North West and students ranged across the 3 years of training and across all branches/fields of nursing. 29 students were recruited from 8 HEI's. The nominated student's Trust and HEI representatives were invited to attend the launch event of phase 2.

Recruitment to the role

- Student self nomination
- Application form completed
- Agreement sought from practice & HEI

Aims of the Role

- To develop and implement the Student Quality Ambassadors scheme within interested Higher Education Institutes (HEI) across the Northwest region.
- Showcase student innovation projects within Trust's & develop an internet site where students can share their best practice across the region.
- Embed Student Quality Ambassadors within HEIs & practice areas to share best practice and contribute to innovation.
- To work alongside quality measurement tools including Recruitment, Transparency and Friends & Family Tests driving improvements in care.
- To form a region wide collaboration of HEI and Service Provider organisations to develop initiatives focused on promoting care and compassion within the healthcare and social sector.

Student Empowerment

Sharing of best practice

SQAs have utilised the 15 steps toolkit to assist in identifying and sharing best practice. The students are the fresh eyes looking at the environment and sharing experiences from other areas where they have been on placement.

Evaluation & celebration of achievements

The innovation day allows students who have carried out an innovation in practice, or service improvement module as part of their university studies, to share their findings with the Trust where they have been on placement.

Values of the NHS

- SQAs encourage a culture in which the patient is the priority.
- Develop leadership skills & the capability to share values and standards.
- Recognises the value of transparency, honesty & candour through developing a quality matrix measurement tool.

Future Plans

Phase 3

Within Phase 3, 50 SQAs will be recruited across the North West region from all 9 of the regional HEIs. Applications will be accepted from student nurses within the 4 branches/fields, midwives, paramedics, Allied Health Professionals, Healthcare Scientists & social work.

Closing date 21st April 2013

Phase 3 Launch event 24th May 2013

Future Plans

Phase 4

Phase 4 will be dependent on the feedback from phase 3. The initial aim of phase 4 is to open up the SQA role to a larger number of students that wish to participate across the North of England.

Any Questions?



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