

Role Impact Tool Guidance



Dear Colleague

You have decided to utilise the impact evaluation tool devised to assess the impact of a role you have developed within your service. The tool can be used to collate information and help you generate both qualitative and quantitative evidence, which may or may not support the effectiveness and impact of the role.

There are two sections (shaded) which you might want to consider how you will provide the evidence for. If you do not already have a mechanism for capturing this information, you might want to think about how you will collate the information for this section.

If you can be as accurate as possible with the information recorded, it will result in more meaningful results for yourself and future workforce developments. You may want to collaborate with other members of the team, including the individual/s in the new role/s, who may have good insight into how long they spend on various activities or procedures that you would like to measure. Equally, it may be helpful to consider patient comments or complaints to determine if/how the role has impacted on their care.

You may choose to summarise the information you have gathered into a case study format or a report format which will make it easier for others to read and understand. There is a completed case study Impact of Assistant Practitioner (AP) Role in End of Life Services on the eWin <http://www.ewin.nhs.uk/>

When considering appropriate areas to evaluate the impact of new roles you might wish to allow between 9 – 12 months to have elapsed from when roles were first appointed. This should provide sufficient time for the role to embed and the emergence of activities or impacts not immediately evident to emerge.