



HCLU's Vision, Mission and Strategic Aims for 2015-16

<p>Our Vision¹</p>	<p>NHS bodies, their staff, learners, patients and the public use the right knowledge and evidence, at the right time, in the right place, enabling high quality decision making, learning, research and innovation to achieve excellent healthcare and health improvement.</p>			
<p>Our Mission</p>	<p>To deliver <i>Knowledge for Healthcare</i> by enabling excellent healthcare and health improvement through the strategic development of quality assured NW NHS Library Knowledge Services (LKS).</p>			
<p>Strategic Development Delivered Through</p>	<p>Demonstrating the quality and impact of LKS</p>	<p>Proactive customer-focused services</p>	<p>Optimise investment in LKS to enable quick and easy access to relevant evidence</p>	<p>Planning and development of the LKS workforce</p>
<p>How We Deliver Strategic Development</p>	<ul style="list-style-type: none"> • Promoting and implementing Knowledge for Healthcare. • Advocating the value of NHS LKS and publicising the contribution they make to NHS core business and priorities. • Leading on the implementation of the <i>Library Quality Assurance Framework (LQAF)</i>. • "Horizon scanning" for developments in library and knowledge services and the NHS. 	<ul style="list-style-type: none"> • Advising and leading on options for NHS LKS design, reconfiguration and delivery. • Advising and actively supporting LKS managers and their organisations. • Optimising use of existing and emerging technologies. • Identifying opportunities to deliver high quality information to the public, patients and carers by working in partnership with a wide range of public sector organisations. • Establishing and maintaining active working relationships with stakeholders and partners on areas of common interest. 	<ul style="list-style-type: none"> • Negotiating funding and investing in the development of NHS library and knowledge service. • Encouraging and supporting collaborative purchasing of electronic information resources to enable quick and easy access to relevant evidence. • Investing in the infrastructure to promote the use of NW NHS LKS. 	<ul style="list-style-type: none"> • Facilitating effective people management of the LKS workforce. • Developing an appropriately skilled NHS LKS workforce.
<p>Why We Are Special</p>	<p>Our strategic leadership and governance assures our stakeholders and partners that North West NHS LKS enable NHS staff and learners to provide the best quality patient care.</p> <p>We empower the NHS LKS workforce to deliver a quality service by facilitating access to a range of specialist programmes, individual support and tailored resources. No one matches our unique knowledge and expertise in understanding the LKS requirements of the NHS.</p>			

¹ Vision taken from *Knowledge for Healthcare* - <http://hee.nhs.uk/wp-content/blogs.dir/321/files/2014/12/Knowledge-for-healthcare-framework.pdf>