

CASE STUDY: AHPs working differently.
Radiology Team
Countess of Chester Hospital

Summary: Development of a new community ultrasound service.

Key Themes:

- Innovations

Which AHPs are involved?

- Radiographers

What setting does the service operate in?

Community settings.

Does the service work with Older People? Not specifically.

How did you identify the changes that needed to take place? The community U/S service was a joint project with CCG to improve the service for rural GP's.

How did you go about making the change? Joint work with CCG/GP lead/Radiology dept.

How was the change funded? No extra funding.

What communication strategies were used to engage people in the change? Staff meetings/newsletters

Were changes needed to the existing skill mix?

No

What have been the benefits? The patients now have a service closer to home, this is particularly beneficial for older patients living in a rural community as public transport can be difficult and reliance to get to COCH is put on relatives/friends transporting patients.

What has been the response to change?

Satisfaction surveys from all GP practices have shown an excellent response to this service. The staff and GP's also really like the service that they can now offer in the community.

What difficulties did you face? Developing IT systems support to the change in practice.

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