



## Student Quality Ambassador

**Anisha Hafeji** is a third year adult pre-registration student nurse who has been a student quality ambassador (SQA) from university of central Lancashire (uclan), since May 2013.

I was made aware of this inspiring role from my university Uclan, the role involves undertaking practice learning and is intended to encourage SQA's to feel empowered to champion and highlight good practice. SQA's are able to see the patient's journey with their fresh eyes and have the opportunity to take part in various initiatives and developments within the university and at their local trust.

Being an SQA has allowed me to pursue various opportunities, which I am able to share with my fellow colleagues and peers.

As part of my role, I was invited to the placement charter launch day, which was launched across all placement areas across the North West. My role was to

Promote it to peers, mentors and fellow student colleagues whilst in university and practice. This role has definitely been a challenge to pursue whilst carrying out my internship and meeting final deadlines, however I can honestly say I do not regret pursuing this role for a minute!

I am currently working with the practice education facilitators (PEF's) at Lancashire Teaching Hospitals Trust (LTHTR) where I am able to discuss any ideas I have to enhance the student's journey throughout their training. We recently discussed re-publication of the Trusts student web pages to allow students to communicate with fellow students and be able to see what is happening in Trust that they can take part in to aid their learning experience.

From a patient quality perspective, I have had the opportunity to meet the patient quality lead at LTHTR who was very interested in the role of the SQA; I was able to find out about various patient quality projects and initiatives that are taking place within the trust to promote a good quality service. Through gathering the patients and their relative's values on compassionate care, the

nursing directorate are able to implement various strategies to ensure that the public's voice is being heard.

Being an SQA has been fantastic as I have met other SQA's from various trusts and universities, and together as a joint network of student quality ambassadors we are able to showcase our ideas and innovations of high quality care which enables us to share this within our own local trust.

Care, Compassion and Commitment is the key to pursuing this role; I am able to feel a sense of achievement being at the forefront of making a difference to care within the clinical setting.

I am soon to be a qualified nurse and I feel that this role has motivated me to make a profound difference to care, with the support of PEF's and members of the nursing directorate. It has allowed me to flourish both clinically and professionally, which has made me more confident in pursuing my chosen career as a nurse. I hope to carry on pursuing this role.