

## Appendix 1 - Vcare

*Screen shots of the developed content and platform:*

### Screen shot 1 – Main log in screen

**V-Care**  
Validate your Care

**NHS**  
Health Education North West

**Log in**

Username

Password

Remember username

**Log in**

[Forgotten your username or password?](#)

**HAVE A QUESTION?**  
CHAT NOW

Need Assistance?

**Screen shot 2: Support available with instant messages access to a support technician within working hours.**

The screenshot displays a user interface for a learning management system. At the top, there is a navigation bar with tabs for 'Home', 'My Learning', 'My Reports', and 'Find Learning'. Below this, a sidebar on the left contains an 'Administration' menu with various options like 'Course administration', 'Turn editing on', 'Edit settings', 'Course completion', 'Competencies', 'Reminders', 'Users', 'Filters', 'Reports', 'Grades', 'Badges', 'Backup', 'Restore', 'Import', 'Publish', 'Reset', 'Question bank', 'Switch role to...', and 'My profile settings'. The main content area features a 'how to get help' section with the following text:

**Support Available**

*Don't worry if you need help when using this site as we have a dedicated support team to help you through your problems.*

**Telephone Our Support Team : 0161 778 3436**

*Helpdesk is available between 8.30am – 4.30pm Monday to Friday (Except bank holidays)*

**Or**

**Email Our Support Team : [Pennine.E-Learning@pat.nhs.uk](mailto:Pennine.E-Learning@pat.nhs.uk)**

*When sending email please remember to leave you telephone number and a brief description of the problem and we will try and get back to you shortly.*

On the right side of the interface, there is a 'Need Assistance?' chat widget. It includes the logos for 'V-Care' (with the tagline 'validate your Care') and 'Pennine Acute Learning Academy'. Below the logos, it says 'Thank you for contacting us. To serve you better please provide the following information:'. There are input fields for 'Name:' (containing 'Kevin Mahon') and 'Email:' (containing 'Kevin.Mahon@pat.nhs.uk'). Below these is a 'Question:' field. A 'Start Chat' button is located at the bottom right of the widget. At the very bottom of the page, it says 'powered by mylivechat'.

**Screen shot 3 – main Pennine Acute home page (dependent on your employee the platform re-themes the layout to their corporate look.**

You are logged in as Val Care (Log out)



Quality-Driven  
Responsible  
Compassionate

The Pennine Acute Hospitals   
NHS Trust

Home My Learning How to get help

**Logged in user**



**Val Care**

Country: United Kingdom  
City/town: Manchester  
val.care@pat.nhs.uk

**News**

NHS: Open for business – Dr Mahiben Maruthappu, NHS England Blog

NHS England issues update on industrial action for April 26 and 27 – NHS England

Guidance: Chemical recovery guidance and tools: user guide – Public Health England

CQC to hike trust fees by 75 per cent – Health Service Journal

CQC must halt 'unacceptable' seven-fold fee rise, BMA warns – GP Online

**Calendar**

June 2016

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

**EVENTS KEY**

- Hide global events
- Hide course events
- Hide group events
- Hide user events

**Administration**

▶ My profile settings

**My private files**

No files available

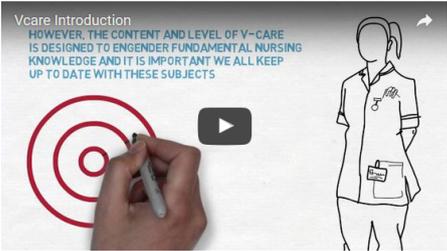
Manage my private files...

## Welcome to Validate your Care

Please click the video below to watch an introduction to V-Care.

**V-care Introduction**

HOWEVER, THE CONTENT AND LEVEL OF V-CARE IS DESIGNED TO ENGENDER FUNDAMENTAL NURSING KNOWLEDGE AND IT IS IMPORTANT WE ALL KEEP UP TO DATE WITH THESE SUBJECTS



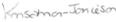
Click [here](#) to view a transcript of the above video.

**Message from the Deputy Chief Nurse regarding V-Care and the link to the 6 Cs**



*"Validate your Care (V-Care) aims to provide a one-stop user friendly elearning programme to support nurses' personal and professional development to deliver safe and compassionate fundamental care. It also allows the Trust an opportunity to evaluate the knowledge base of our nursing workforce and to identify where there maybe knowledge deficits and to inform our education and training priorities. The V-Care development team and I made a decision not to include a separate module or subject for The 6 Cs (Care, Compassion, Competence, Communication, Courage & Commitment), as we consider them to be fundamental to all nursing care and so embedded them throughout all 3 modules within the programme". For more information about the 6Cs please follow the link below to "Compassion in Practice, Nursing, Midwifery & Care Staff our Vision and Strategy" (DH, 2012).*

Kimberley Salmon-Jamieson  
Deputy Chief Nurse



Please click the modules below to access each pre test, you will then be able to complete the evaluation.

Before you start you will need to apply for an Athens account 'click here for guide'

- ▶ **Module 1**  
Early recognition and management of the deteriorating patient
- ▶ **Module 2**  
Care of older people in health care settings
- ▶ **Module 3**  
Evidence based acute medical and surgical nursing care
- ▶ **Evaluation**  
You can only access this once you have completed all three pre-tests

Logged in user



Kevin Mahon

Country: United Kingdom  
City/town: Manchester  
Kevin.Mahon@pat.nhs.uk

My Team

View My Team (4 staff)

News

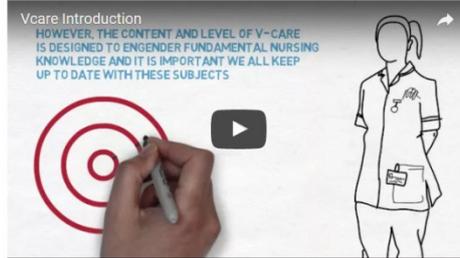
NHS: Open for business –  
Dr Mahiben Maruthappu,  
NHS England Blog

NHS England issues update  
on industrial action for April  
26 and 27 – NHS England

Guidance: Chemical  
recovery guidance and

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Message from the Deputy Chief Nurse regarding V-Care and the link to the 6 Cs



*"Validate your Care (V-Care) aims to provide a one-stop user friendly e-learning programme to support nurses' personal and professional development to deliver safe and compassionate fundamental care. It also allows the Trust an opportunity to evaluate the knowledge base of our nursing workforce and to identify where there maybe knowledge deficits and to inform our education and training priorities. The V-Care development team and I made a decision*

HAVE A QUESTION?  
CHAT NOW

Need Assistance?

## Screen shot 4: Record of Learning (Individual employee)

### Learning Plans

**LEARNING PLANS**

- Manage plans

**REQUIRED LEARNING**

**Certifications**

- Certification for V-Care

**RECORD OF LEARNING**

- All Learning
- Active Learning
- Completed Learning

### Administration

- ▶ My profile settings

## Record of Learning : All Courses

Courses Programs Other Evidence Certifications

**4 records shown**

▼ Search by

Course Title ?

contains

Search Clear

Show more...

Show/Hide Columns

Type	Course Title ^	Course due Plan date	Previous Completions	Progress
	Module 1 Early Recognition and Management of the Deteriorating Patient			<div style="width: 100%;"></div>
	Module 2 Care of Older People in Acute Hospital Settings			<div style="width: 100%;"></div>
	Module 3 Evidence Based Acute Medical and Surgical Nursing Care			<div style="width: 100%;"></div>
	V-Care modules, evaluation & reflection			<div style="width: 25%;"></div>

Export in Excel format Export

Screen shot 5: Re-themed main page to own organisations requirements.

You are logged in as Val Care (Log out)

The Christie **NHS**  
NHS Foundation Trust

Home My Learning How to get help

Logged in user

  
Val Care  
Country: United Kingdom  
City/town: Manchester  
val.care@christie.nhs.uk

Calendar

June 2016

Sun	Mon	Tue	Wed	Thu	Fri	Sat
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EVENTS KEY

- Hide global events
- Hide course events
- Hide group events
- Hide user events

Administration

My profile settings

Welcome to The Christie Learning Environment

Please click the video below to watch an introduction to V-Care.

V-Care The Christie

Subject Matter Experts



Click [here](#) to view a transcript of the above video.

Please click the modules below to access each pre-test, you will then be able to complete the evaluation. Before you start you will need to apply for an Athens Account 'click here for guide'

- Module 1**  
Early recognition and management of the deteriorating patient
- Module 2**  
Care of vulnerable people in acute hospital settings
- Module 3**  
Evidence based acute medical and surgical nursing care
- Evaluation**  
You can only access this once you have completed all three pre-tests

 **Validate your Care**

 **Health Education North West**

You are logged in as Val Care (Log out)

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## Screen shot 6: Managers view to review staff's progress.

You are logged in as Kevin Mahon (Logout)



The Christie **NHS**  
NHS Foundation Trust

Home | My Learning

Home > My Team > Team Members

Edit this report

Turn editing on

### Administration

- > My profile settings
- > Site administration
  - ⚙ Notifications
  - ⚙ Advanced features
  - ⚙ Totara features
  - > Users
  - > Hierarchies
  - > Learning Plans
  - > Appraisals
  - > Courses
  - > Grades
  - > Badges
  - > Location
  - > Language
  - > Plugins
  - > Security
  - > Appearance
  - > Front page
  - > Server
  - > Reports

### Team Members: 3 records shown

All members of your team are shown below.

Name	Last Login	Courses Started	Courses Complete
 Nurse 1 Plans   Profile   Bookings   Records   Appraisals   360° Feedback   Goals   Required	22 Oct 2015	5	0
 Nurse 2 Plans   Profile   Bookings   Records   Appraisals   360° Feedback   Goals   Required	6 Mar 2015	4	0
 Nurse 3 Plans   Profile   Bookings   Records   Appraisals   360° Feedback   Goals   Required	7 Apr 2015	4	1

Export in Excel format