

Student Quality Ambassadors

This is a North West Scheme involving students from all 4 fields of nursing, midwives, paramedics, allied health professionals, healthcare scientists and social workers.



Health Education North West

Student Quality Ambassadors

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the SQA role
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SQA Aims

The Student Quality Ambassadors aim to;

- share best practice and contribute to innovation.
- triangulate findings from quality measurement tools such as transparency reporting and friends & family tests which will assist to drive improvements in care.
- form a region wide collaboration of HEI and Service Provider organisations to develop initiatives focused on promoting care and compassion within the healthcare and social sector.
- Showcase student innovation projects within Trust's & develop an internet site where students can share their best practice across the region.



SQA Role Overview

The role of the SQA is to;

- undertake practice learning and feel empowered to champion and highlight good practice
- be able to challenge within the work place areas of practice requiring development.
- show leadership and motivation for self and other students, including being test subjects for innovations such as trialling the use of the electronic Practice Assessment Record (PAR), Standardised Numeracy Assessment Project (SNAP), Values & Behaviours assessment tools, and e-learning projects etc.
- work alongside & liaise between practice areas, PEF's, HEI's, students, service users/patients & carers, other professionals



It is essential that the role is seen as quality/care champions rather than negatively in terms of transgression reporting or as a whistle blower.

The Story So Far.....

While on placement the SQA's have utilised the 15 steps toolkit to assist in identifying and sharing best practice. The students have been the fresh eyes looking at the environment and sharing experiences from other areas where they have been on placement.



The SQAs have found this tool very user friendly and it can be completed quickly & easily. The SQA project will work collaboratively with NHS Innovations to develop the 15 steps toolkit into a quality matrix measurement tool. This will then enable triangulation of data with other quality matrix measurement tools that are already in use.