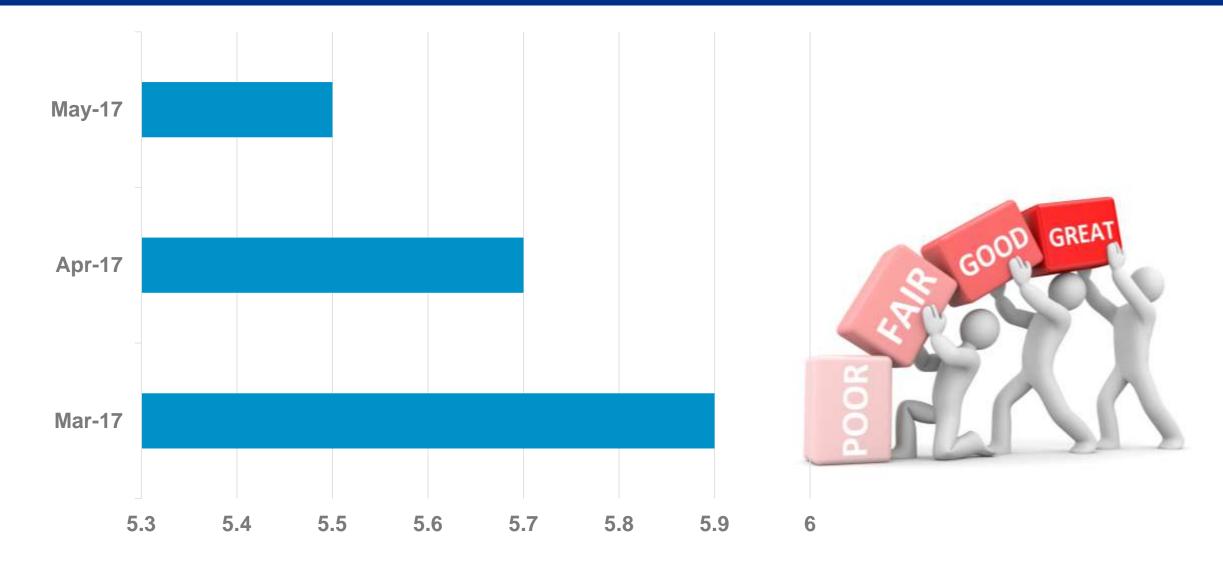


IBM Update Fiona Gregory IBM Head of ESR Customer Relations and Education



Customer Satisfaction







30/06/17 - Release 35

28/07/17 – Release 35.2

Aug – TRS M&M and Statement Generation

31/08/17 - Release 35.3

29/09/17 – Release 36

27/10/17 – Release 36.2

24/11/17 – Release 36.3



MOCPs take place at the beginning of every month

Spaces limited to 5 Trusts due to need to be completed by midnight.

First come, first serve basis

Over 50 and under 1,000 employees

Leaver and new starter process



PAYE References are issued by HMRC and MUST be used

If merging mid financial year and request a new PAYE Ref HMRC will insist it is used – financial penalty implications.

ESR cannot change PAYE reference mid year without leavers and new starters

If you "have to" speak to HMRC ensure you are aware of the impact as the merge will no longer be a feasible option!



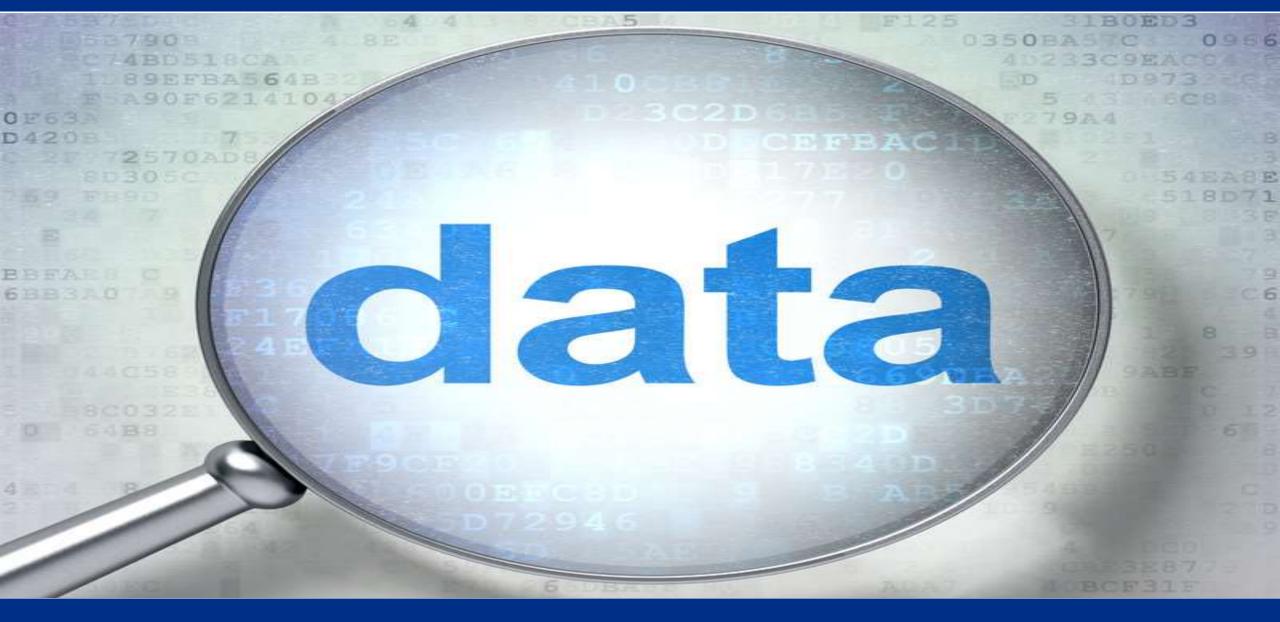
Preferred option is: Two Trusts merge, and rename the PAYE Reference of the target Trust.

All employees remain on the PAYE reference they are on at the time of merging until 6th April.

6th April ESR provides a solution to send leaver and new starter files at the start of the year, enabling staff to move onto one PAYE Reference.

HMRC – IMPORTANT INFORMATION







SHEFFIELD AVAILABILITY AS AT 20TH JUNE

COURSE	START DATE	END DATE	FREE PLACES
Self Service	11th July	11th July	6
OLM	12th July	13th July	6
System Admin	18th July	18th July	13
ESR BI	19th July	20th July	0
Recruitment	15th August	15th August	11
HR	16th August	16th August	5
ESR BI	22nd August	23rd August	8



WARWICK AVAILABILITY AS AT 20TH JUNE

COURSE	START DATE	END DATE	FREE PLACES
Recruitment	4th July	4th July	14
HR	5th July	5th July	8
Discoverer	6th July	7th July	14
ESR BI	12th July	13th July	5
Self Service	1st August	1st August	14
OLM	2nd August	3rd August	10
System Admin	16th August	16th August	13
ESR BI	17th August	18th August	8

Electronic Staff Record Programme



Bulletin Due out this week

Go Live date will be confirmed

Imperative that you have a login at Go Live



Without a login you cannot raise a Service Request

Without a login we cannot accept your call into the Helpdesk.



ESR leads – are all your team set up?

Have you requested registration then stopped?

Are you having trouble with the videos?

Have you forgotten your login?

Do you need any help?





The Registration Team are ready to help

We will undertake webinars to play the videos

We need you registered asap

Please follow the guidance – or ask for help



If you are a Remedy contact and have not heard let me know.





Thank You Fgregory@nhs.net 07979 708130

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